

Q1 What town or city do you live in?

Answered: 383 Skipped: 0

#	RESPONSES	DATE
1	Ledyard	12/1/2023 9:05 AM
2	Norwich	11/26/2023 7:23 PM
3	Norwich	11/22/2023 12:23 PM
4	Quaker hill	11/21/2023 5:50 PM
5	Norwich	11/21/2023 2:19 PM
6	Norwich	11/21/2023 10:50 AM
7	Montville	11/21/2023 9:11 AM
8	Norwich	11/21/2023 7:32 AM
9	Norwich	11/20/2023 11:13 AM
10	Norwich	11/20/2023 9:27 AM
11	Norwich	11/20/2023 9:19 AM
12	Lebanon	11/20/2023 8:30 AM
13	Taftville	11/19/2023 6:42 PM
14	Uncasville	11/18/2023 8:15 PM
15	Norwich	11/17/2023 9:52 PM
16	Norwich	11/17/2023 2:16 PM
17	Brooklyn	11/17/2023 2:01 PM
18	Norwich	11/17/2023 12:43 PM
19	Colchester	11/17/2023 10:22 AM
20	Norwich Greenville section	11/17/2023 5:52 AM
21	Norwich	11/16/2023 2:54 PM
22	Norwich	11/16/2023 2:33 PM
23	NORWICH	11/16/2023 2:27 PM
24	Bozrah	11/16/2023 2:03 PM
25	Norwich	11/16/2023 1:59 PM
26	Norwich	11/16/2023 1:21 PM
27	Norwich	11/16/2023 1:20 PM
28	Norwich	11/15/2023 4:03 PM
29	Norwich	11/15/2023 3:37 PM
30	Norwich	11/15/2023 9:23 AM
31	Norwich	11/15/2023 8:02 AM
32	Norwich	11/14/2023 7:05 PM
33	Norwich	11/13/2023 2:17 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

34	west hartford	11/13/2023 11:11 AM
35	Norwich	11/12/2023 9:25 AM
36	Norwich	11/9/2023 4:22 PM
37	Norwich	11/8/2023 5:30 PM
38	Old Lyme	11/8/2023 3:43 PM
39	Norwich	11/8/2023 8:36 AM
40	Norwich	11/7/2023 6:45 PM
41	Norwich	11/7/2023 9:34 AM
42	Norwich	11/7/2023 9:32 AM
43	Norwich	11/7/2023 3:18 AM
44	Norwich	11/6/2023 7:23 PM
45	Norwich	11/6/2023 7:18 PM
46	Norwich	11/6/2023 2:33 PM
47	Norwich	11/5/2023 12:14 PM
48	Norwich	11/2/2023 12:09 PM
49	Norwichtown	11/2/2023 10:36 AM
50	Norwich	11/2/2023 8:08 AM
51	Norwich	11/1/2023 10:48 PM
52	Norwich	11/1/2023 10:17 PM
53	Groton	11/1/2023 9:31 PM
54	Norwich	11/1/2023 8:36 PM
55	Norwich	11/1/2023 7:51 PM
56	Norwich	11/1/2023 9:38 AM
57	Norwich	10/31/2023 10:17 AM
58	Waterford	10/31/2023 9:39 AM
59	x	10/31/2023 9:37 AM
60	Greenville	10/31/2023 9:33 AM
61	Sprague CT	10/31/2023 9:30 AM
62	Norwich	10/31/2023 9:29 AM
63	Sciutate Rhode Island	10/31/2023 9:27 AM
64	New York	10/29/2023 5:07 PM
65	Norwich	10/29/2023 10:43 AM
66	Norwich	10/29/2023 1:50 AM
67	Norwich	10/28/2023 11:06 PM
68	Norwich	10/28/2023 4:52 PM
69	Norwich	10/28/2023 12:37 PM
70	Norwich	10/28/2023 11:47 AM
71	Norwich	10/28/2023 10:15 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

72	Norwich	10/28/2023 7:53 AM
73	Norwich	10/28/2023 6:25 AM
74	Norwich	10/28/2023 1:09 AM
75	Norwich	10/28/2023 12:15 AM
76	Norwich	10/27/2023 11:27 PM
77	Franklin	10/27/2023 11:21 PM
78	Norwich, CT	10/27/2023 9:41 PM
79	Killingly	10/27/2023 7:06 PM
80	Norwich	10/27/2023 3:32 PM
81	Norwich	10/27/2023 8:52 AM
82	Taftville	10/27/2023 1:51 AM
83	Norwich	10/26/2023 6:11 PM
84	Norwich	10/26/2023 4:55 PM
85	Preston	10/26/2023 4:40 PM
86	Norwich	10/26/2023 4:17 PM
87	Voluntown	10/26/2023 10:26 AM
88	Norwich	10/26/2023 7:59 AM
89	Norwich	10/26/2023 7:00 AM
90	Norwich	10/26/2023 6:32 AM
91	Norwich	10/25/2023 11:21 PM
92	Norwich	10/25/2023 8:27 PM
93	Norwich	10/25/2023 8:22 PM
94	Norwich	10/25/2023 8:14 PM
95	Norwich	10/25/2023 7:25 PM
96	Salem	10/25/2023 7:17 PM
97	Norwich	10/25/2023 11:00 AM
98	Norwich	10/25/2023 9:06 AM
99	Killingly CT, 30+ year Norwich Firefighter	10/25/2023 8:02 AM
100	Norwich	10/25/2023 6:45 AM
101	Norwich	10/24/2023 10:18 PM
102	I live in Colchester	10/24/2023 6:53 PM
103	Norwich	10/24/2023 6:17 PM
104	Norwich Ct	10/24/2023 6:15 PM
105	Norwich	10/24/2023 2:33 PM
106	Norwich	10/24/2023 12:58 PM
107	Jewett City	10/24/2023 7:07 AM
108	Norwich	10/24/2023 6:45 AM
109	norwich	10/19/2023 3:38 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

110	Norwich	10/17/2023 12:22 PM
111	Norwich	10/17/2023 12:20 PM
112	Norwich	10/16/2023 6:28 PM
113	baltic	10/16/2023 5:17 AM
114	Norwich	10/15/2023 6:31 PM
115	Norwich	10/15/2023 10:08 AM
116	Norwich	10/15/2023 8:55 AM
117	Norwich	10/14/2023 9:12 AM
118	Norwich	10/14/2023 8:24 AM
119	Norwich	10/13/2023 8:39 PM
120	Norwich	10/13/2023 11:08 AM
121	Norwich	10/13/2023 9:58 AM
122	Norwich	10/13/2023 8:30 AM
123	Taftville	10/7/2023 7:35 AM
124	Norwich	10/7/2023 7:29 AM
125	Norwich	10/7/2023 7:02 AM
126	Baltic	10/6/2023 12:07 PM
127	North Stonington	10/5/2023 6:37 PM
128	Norwich	10/5/2023 11:02 AM
129	Yantic	10/4/2023 6:23 PM
130	Norwich	10/4/2023 3:23 PM
131	East Lyme	10/4/2023 2:45 PM
132	Norwich	10/4/2023 1:41 PM
133	Norwich	10/4/2023 1:19 PM
134	norwich	10/4/2023 12:24 PM
135	Norwich	10/4/2023 9:51 AM
136	Norwich	10/4/2023 8:13 AM
137	Norwich	10/4/2023 7:48 AM
138	Norwich	10/4/2023 7:16 AM
139	Franklin	10/3/2023 10:19 PM
140	Norwich	10/3/2023 9:11 PM
141	Norwich CT	10/3/2023 7:53 PM
142	Norwich	10/3/2023 6:27 PM
143	Norwich	10/3/2023 5:52 PM
144	Norwich	10/3/2023 5:17 PM
145	Norwich	10/3/2023 5:03 PM
146	Ledyard	10/3/2023 4:42 PM
147	Jewett City	10/3/2023 4:24 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

148	Norwich	10/3/2023 3:41 PM
149	Baltic	10/3/2023 3:29 PM
150	Norwichtown	10/3/2023 3:26 PM
151	Bozrah	10/3/2023 3:14 PM
152	Columbia	10/3/2023 2:53 PM
153	Norwich	10/3/2023 1:33 PM
154	Norwich	10/3/2023 1:25 PM
155	Norwich, CT	10/3/2023 1:17 PM
156	Norwich	10/3/2023 12:52 PM
157	A few hundred feet over the town line in Bozrah, Lived in Norwich for 40 years. Do 90% of my business in Norwich A volunteer time in Norwich at 2 locations, I Hike, in Norwich, Photo the Norwich area and may other things. I also promote Norwich in several ways.	10/3/2023 12:48 PM
158	Norwich	10/3/2023 12:43 PM
159	Montville	10/3/2023 12:01 PM
160	Norwich	10/2/2023 9:12 PM
161	Norwich	10/2/2023 11:34 AM
162	Norwich	10/1/2023 7:07 PM
163	Norwich	10/1/2023 3:43 PM
164	Norwich, CT	10/1/2023 3:22 PM
165	Norwich	10/1/2023 8:33 AM
166	Norwich	9/30/2023 8:15 PM
167	Norwich	9/30/2023 4:21 PM
168	Montville	9/30/2023 11:22 AM
169	Norwich	9/30/2023 11:22 AM
170	Norwich	9/30/2023 11:10 AM
171	Norwich	9/30/2023 9:11 AM
172	Norwich	9/30/2023 8:35 AM
173	Norwich	9/30/2023 7:39 AM
174	Norwichtown	9/30/2023 7:38 AM
175	Norwich	9/30/2023 7:20 AM
176	Norwich	9/30/2023 7:19 AM
177	New London	9/30/2023 1:53 AM
178	Norwich	9/29/2023 9:56 PM
179	Niantic	9/29/2023 7:53 PM
180	Norwich	9/29/2023 7:27 PM
181	Norwich	9/28/2023 8:05 PM
182	Norwich	9/27/2023 12:44 PM
183	Norwich	9/26/2023 2:49 PM
184	Norwich	9/26/2023 9:58 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

185	Taftville	9/25/2023 8:11 AM
186	Norwich	9/24/2023 9:48 PM
187	Norwich	9/23/2023 4:51 PM
188	Norwich	9/23/2023 11:58 AM
189	Norwich	9/22/2023 10:52 AM
190	Norwich	9/21/2023 7:30 PM
191	Norwich	9/21/2023 3:32 PM
192	Norwich	9/21/2023 6:52 AM
193	Lisbon	9/20/2023 7:14 PM
194	Norwich	9/20/2023 12:47 PM
195	preston	9/20/2023 12:35 PM
196	Norwich	9/20/2023 10:07 AM
197	Norwich	9/20/2023 6:20 AM
198	Norwich	9/19/2023 9:11 PM
199	Norwich	9/19/2023 8:30 PM
200	Norwich	9/19/2023 7:39 PM
201	Norwich	9/19/2023 7:24 PM
202	Norwich	9/19/2023 7:03 PM
203	Work in Greeneville	9/19/2023 6:13 PM
204	norwich	9/19/2023 5:28 PM
205	norwich	9/19/2023 5:28 PM
206	WATERFORD	9/19/2023 4:13 PM
207	Bozrah	9/19/2023 3:56 PM
208	Norwich	9/19/2023 3:31 PM
209	Waterford	9/19/2023 3:09 PM
210	Preston	9/19/2023 1:40 PM
211	Montville	9/19/2023 1:14 PM
212	Norwich	9/19/2023 1:02 PM
213	Norwich	9/19/2023 11:50 AM
214	Norwich	9/19/2023 11:41 AM
215	Norwich	9/19/2023 8:59 AM
216	Norwich	9/19/2023 7:35 AM
217	Norwich	9/18/2023 10:55 PM
218	Norwich	9/18/2023 9:44 PM
219	Norwich	9/18/2023 8:54 PM
220	Norwich	9/18/2023 7:12 PM
221	Norwich	9/18/2023 7:01 PM
222	Norwich	9/18/2023 6:26 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

223	Norwich	9/18/2023 6:09 PM
224	Morwich	9/18/2023 5:59 PM
225	Lisbon	9/18/2023 5:43 PM
226	Taftville	9/18/2023 5:41 PM
227	Quaker Hill	9/18/2023 5:27 PM
228	Norwich	9/18/2023 5:00 PM
229	Norwich	9/18/2023 4:03 PM
230	Guilford	9/18/2023 4:03 PM
231	Norwich	9/18/2023 3:07 PM
232	Norwich	9/18/2023 2:56 PM
233	Norwich	9/18/2023 2:46 PM
234	Franklin	9/18/2023 2:36 PM
235	Norwich	9/18/2023 2:30 PM
236	Norwich	9/18/2023 2:26 PM
237	Norwich	9/18/2023 2:26 PM
238	Norwich	9/18/2023 2:10 PM
239	Norwichtown	9/18/2023 1:58 PM
240	NORWICH	9/18/2023 9:57 AM
241	Ocean Ridge, Florida	9/18/2023 9:00 AM
242	Norwich	9/18/2023 8:57 AM
243	Niantic	9/18/2023 8:55 AM
244	Waterford	9/17/2023 4:31 PM
245	Norwich	9/17/2023 2:52 PM
246	Norwich	9/17/2023 12:59 PM
247	Norwich	9/17/2023 12:23 PM
248	Norwich	9/17/2023 9:49 AM
249	Norwich	9/17/2023 9:23 AM
250	Norwich	9/16/2023 8:08 PM
251	Norwich	9/16/2023 6:27 PM
252	Norwich	9/16/2023 3:09 PM
253	Norwich	9/16/2023 2:35 PM
254	Norwich	9/16/2023 11:09 AM
255	Norwich	9/16/2023 10:48 AM
256	norwich	9/16/2023 9:51 AM
257	Taftville	9/16/2023 9:19 AM
258	Willimantic	9/16/2023 6:33 AM
259	Norwich	9/15/2023 7:08 PM
260	Norwich	9/15/2023 5:47 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

261	New London	9/15/2023 4:55 PM
262	Norwich	9/15/2023 3:13 PM
263	Norwich	9/15/2023 10:54 AM
264	Norwich	9/15/2023 10:31 AM
265	Norwich	9/15/2023 8:54 AM
266	Griswold	9/15/2023 7:38 AM
267	Norwichtown	9/15/2023 6:51 AM
268	Norwich	9/15/2023 5:53 AM
269	norwich	9/14/2023 11:21 PM
270	Norwich	9/14/2023 9:03 PM
271	Norwich	9/14/2023 8:53 PM
272	Norwich	9/14/2023 7:34 PM
273	Norwich	9/14/2023 7:06 PM
274	Norwich	9/14/2023 6:28 PM
275	Norwich	9/14/2023 5:55 PM
276	Preston	9/14/2023 5:14 PM
277	Norwich	9/14/2023 4:39 PM
278	Norwich native(50 years) now in Plainfield	9/14/2023 4:33 PM
279	Taftville	9/14/2023 4:30 PM
280	Norwich	9/14/2023 4:01 PM
281	Stonington	9/14/2023 3:56 PM
282	Norwich	9/14/2023 3:40 PM
283	Norwich	9/14/2023 2:53 PM
284	Norwich	9/14/2023 2:41 PM
285	Norwich	9/14/2023 2:32 PM
286	Norwich	9/14/2023 12:43 PM
287	Norwich	9/14/2023 12:43 PM
288	Norwich	9/14/2023 12:42 PM
289	Norwich	9/14/2023 12:41 PM
290	Norwich	9/14/2023 12:17 PM
291	Norwich	9/14/2023 12:16 PM
292	Norwich	9/14/2023 12:16 PM
293	Norwich	9/14/2023 12:13 PM
294	Norwich	9/14/2023 11:27 AM
295	Norwich	9/14/2023 11:26 AM
296	Norwich	9/14/2023 11:16 AM
297	Norwich	9/14/2023 11:16 AM
298	Norwich	9/14/2023 10:55 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

299	Norwich	9/14/2023 10:41 AM
300	Norwich	9/14/2023 10:35 AM
301	Norwich	9/14/2023 10:30 AM
302	Norwich	9/14/2023 10:28 AM
303	Norwich	9/14/2023 10:27 AM
304	Norwich	9/14/2023 10:15 AM
305	uncasville	9/14/2023 9:46 AM
306	Preston	9/14/2023 8:40 AM
307	New London	9/14/2023 7:42 AM
308	Greenville	9/14/2023 7:08 AM
309	Norwich	9/14/2023 1:48 AM
310	Norwich	9/13/2023 7:35 PM
311	Norwich	9/13/2023 7:22 PM
312	Norwich	9/13/2023 6:12 PM
313	Taftville	9/13/2023 5:10 PM
314	Norwich	9/13/2023 4:26 PM
315	Norwich	9/13/2023 3:07 PM
316	Norwich	9/13/2023 2:00 PM
317	Norwich	9/13/2023 1:52 PM
318	Norwich	9/13/2023 1:45 PM
319	Colchester	9/13/2023 1:18 PM
320	Brooklyn, CT	9/13/2023 1:12 PM
321	Norwich	9/13/2023 1:08 PM
322	Niantic, CT	9/13/2023 11:31 AM
323	New London	9/13/2023 10:54 AM
324	Norwich	9/13/2023 10:32 AM
325	Volutown	9/13/2023 9:32 AM
326	North Stonington	9/13/2023 8:29 AM
327	Lebanon	9/13/2023 8:14 AM
328	Coventry, CT	9/13/2023 7:44 AM
329	Norwich	9/12/2023 10:48 PM
330	NORWICH	9/12/2023 10:20 PM
331	Norwich	9/12/2023 9:43 PM
332	Norwich	9/12/2023 9:42 PM
333	montville	9/12/2023 8:46 PM
334	Griswold	9/12/2023 8:42 PM
335	Taftville	9/12/2023 8:19 PM
336	Ivoryton	9/12/2023 7:16 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

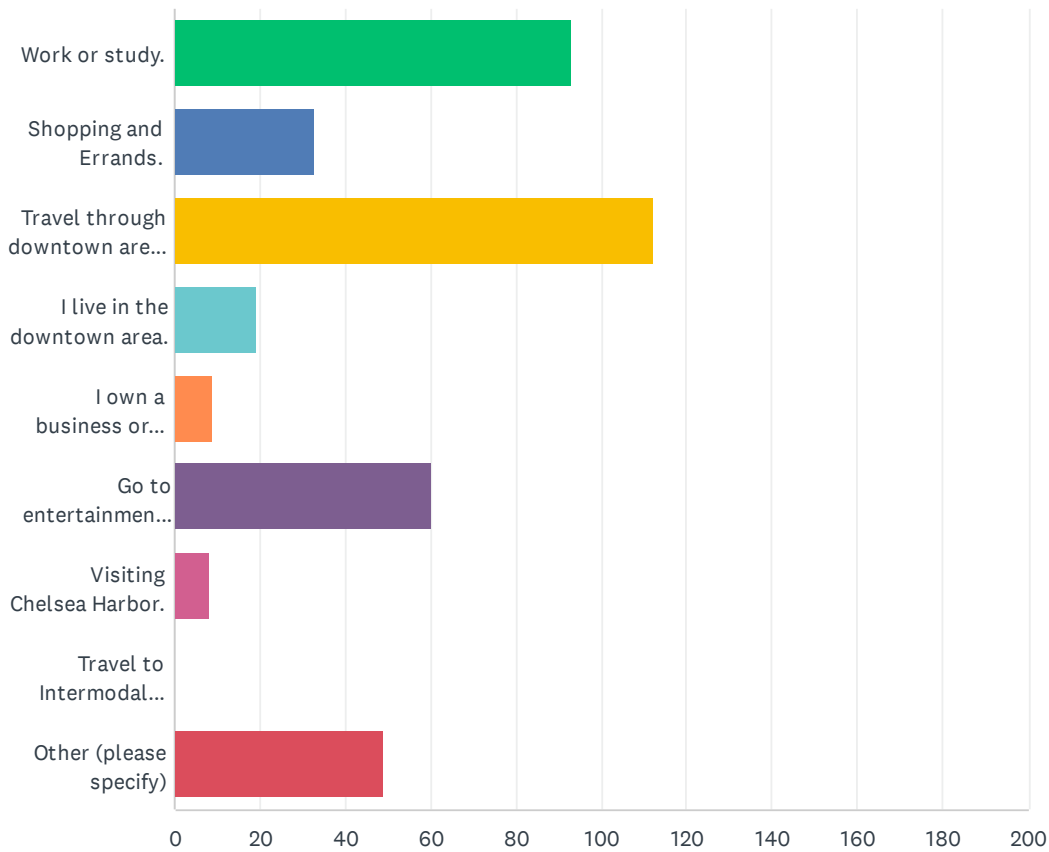
337	East Lyme	9/12/2023 6:40 PM
338	Baltic	9/12/2023 5:58 PM
339	Norwich	9/12/2023 5:24 PM
340	Waterford, CT	9/12/2023 5:21 PM
341	Norwich	9/12/2023 5:01 PM
342	Baltic	9/12/2023 4:52 PM
343	Mystic	9/12/2023 4:46 PM
344	Norwich CT	9/12/2023 4:42 PM
345	East Haddam CT	9/12/2023 4:40 PM
346	New London CT	9/12/2023 4:39 PM
347	Plainfield	9/12/2023 4:37 PM
348	Waterford	9/12/2023 4:34 PM
349	Waterford	9/12/2023 4:34 PM
350	Windham	9/12/2023 4:31 PM
351	Westerly, RI	9/12/2023 4:27 PM
352	North Windham	9/12/2023 4:25 PM
353	Norwich	9/12/2023 4:24 PM
354	Hebron, CT	9/12/2023 4:24 PM
355	Colchester	9/12/2023 4:24 PM
356	Uncasville	9/12/2023 4:22 PM
357	Ledyard	9/12/2023 4:19 PM
358	Norwich	9/12/2023 4:17 PM
359	Norwich	9/12/2023 3:56 PM
360	Norwich	9/12/2023 3:16 PM
361	Norwichtown	9/12/2023 3:13 PM
362	Norwich	9/12/2023 3:08 PM
363	Norwich	9/12/2023 2:57 PM
364	Norwich	9/12/2023 1:59 PM
365	Norwich	9/12/2023 1:57 PM
366	Voluntown	9/12/2023 1:47 PM
367	Norwich	9/12/2023 1:45 PM
368	Norwich	9/12/2023 1:24 PM
369	Norwich	9/12/2023 12:54 PM
370	Norwich	9/12/2023 12:48 PM
371	Taftville	9/12/2023 12:35 PM
372	Norwich	9/12/2023 12:18 PM
373	new london	9/7/2023 2:55 PM
374	Norwich	9/6/2023 10:54 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

375	Oakdale, ct	9/6/2023 10:50 AM
376	Norwich	9/6/2023 10:28 AM
377	Lebanon	9/6/2023 10:27 AM
378	North Stonington	9/6/2023 10:25 AM
379	Lisbon	9/6/2023 10:23 AM
380	Norwich	9/6/2023 9:32 AM
381	Taftville	8/23/2023 6:26 PM
382	Norwich	8/23/2023 6:09 PM
383	Norwich	8/23/2023 5:33 PM

Q2 Why do you typically come to downtown Norwich/the study area?

Answered: 383 Skipped: 0



ANSWER CHOICES	RESPONSES	
Work or study.	24.28%	93
Shopping and Errands.	8.62%	33
Travel through downtown area on way to other destinations.	29.24%	112
I live in the downtown area.	4.96%	19
I own a business or residence downtown.	2.35%	9
Go to entertainment venues, events, or restaurants.	15.67%	60
Visiting Chelsea Harbor.	2.09%	8
Travel to Intermodal Center	0.00%	0
Other (please specify)	12.79%	49
TOTAL		383

#	OTHER (PLEASE SPECIFY)	DATE
1	Dialysis treatments	12/1/2023 9:05 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

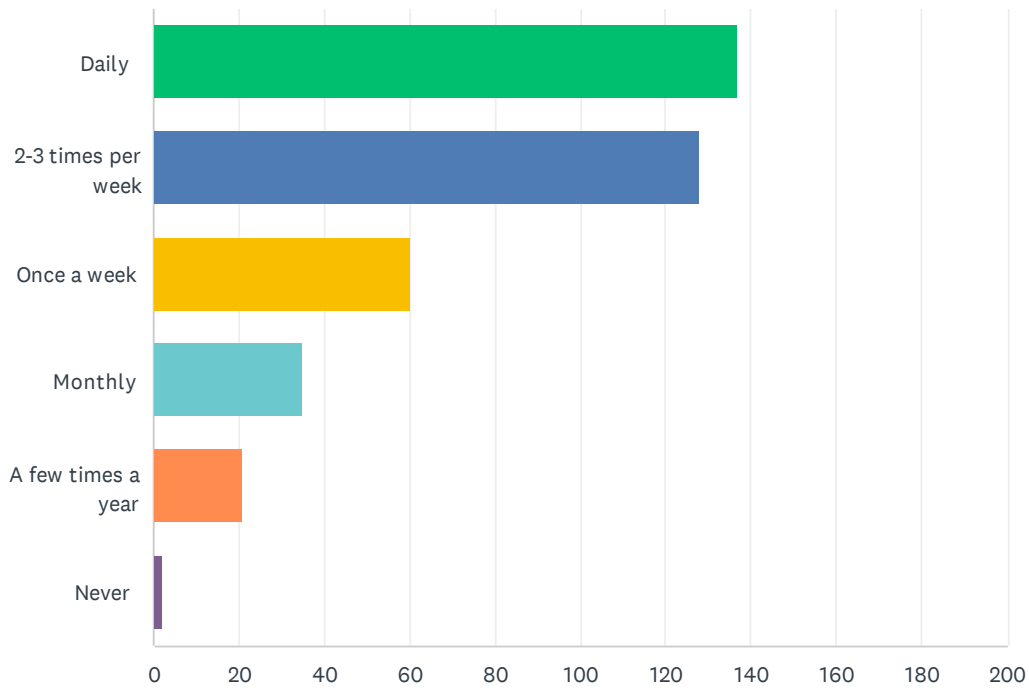
2	Drive through, nothing down there	11/19/2023 6:42 PM
3	Library	11/18/2023 8:15 PM
4	Library	11/17/2023 2:16 PM
5	Library	11/14/2023 7:05 PM
6	i own rental properties in occum	11/13/2023 11:11 AM
7	Post office, City Hall, Chelsea Harbor, Restaurant, Plays and entertainment	11/6/2023 7:23 PM
8	Library, post office, Chelsea harbor, Art Space and NAC, City Hall,	11/6/2023 7:18 PM
9	Otis library	11/1/2023 10:17 PM
10	Otis library	10/28/2023 4:52 PM
11	Interest in history of Norwich	10/27/2023 7:06 PM
12	Town hall	10/27/2023 3:32 PM
13	Minister of congregation located on Main Street	10/24/2023 10:18 PM
14	I am an active member of the Unitarian Congregation (67-69 Main St).	10/24/2023 6:53 PM
15	to pay taxes	10/4/2023 9:51 AM
16	Church	10/3/2023 4:24 PM
17	I don't go downtown	10/3/2023 3:26 PM
18	To use the library and post office	10/3/2023 1:17 PM
19	Just about all except own a buisness and do not use the intermodle center yet. Your 20 years over due on the train station.	10/3/2023 12:48 PM
20	Resturant	10/1/2023 3:43 PM
21	Library, Post Office, restaurants	9/30/2023 4:21 PM
22	Go to courthouse, SSA, occasionally restaurants	9/30/2023 11:22 AM
23	I do more than one of these - travel through, use Otis Library weekly, shop	9/30/2023 7:38 AM
24	NCDC and NPU matters as a member of both boads	9/29/2023 9:56 PM
25	Travel through; and go to venues, events, or restaurants.	9/20/2023 6:20 AM
26	Library	9/19/2023 9:11 PM
27	I don't like downtown Norwich. No parking, scary, full of bad people.	9/19/2023 8:30 PM
28	Client meetings or business meetings	9/19/2023 3:56 PM
29	Visit post office and Otis Library	9/19/2023 11:50 AM
30	To go to the Harbor, or the Library, or to shop, or enroute to elsewhere	9/18/2023 6:26 PM
31	F66 yoga class , Library and restaurants	9/18/2023 5:00 PM
32	question lacks flexibility. should allow all that apply.	9/18/2023 4:03 PM
33	congregation	9/17/2023 12:23 PM
34	Boat launch	9/16/2023 2:35 PM
35	No one other than drug addicts and homeless people are down there so people are afraid to go there.	9/16/2023 10:48 AM
36	Visit friends	9/16/2023 6:33 AM
37	Try not to go if I don't have to	9/14/2023 7:34 PM
38	I don't go to the city	9/14/2023 7:06 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

39	I don't nothing in downtown	9/14/2023 12:41 PM
40	My partner owns a downtown business	9/14/2023 10:30 AM
41	Library	9/14/2023 1:48 AM
42	Library	9/12/2023 4:42 PM
43	To visit the local shops, and walk around.	9/12/2023 3:13 PM
44	Kayaking & Restaurants	9/12/2023 2:57 PM
45	Often To walk my dog in a different environment	9/12/2023 1:45 PM
46	I only drive through going elsewhere.	9/12/2023 12:35 PM
47	Errands, events, chelsea harbor, and travel to other destinations	9/6/2023 10:54 AM
48	Summer Concerts	9/6/2023 10:27 AM
49	Library, events, and travel to other destinations	9/6/2023 10:23 AM

Q3 How often do you travel within Downtown Norwich?

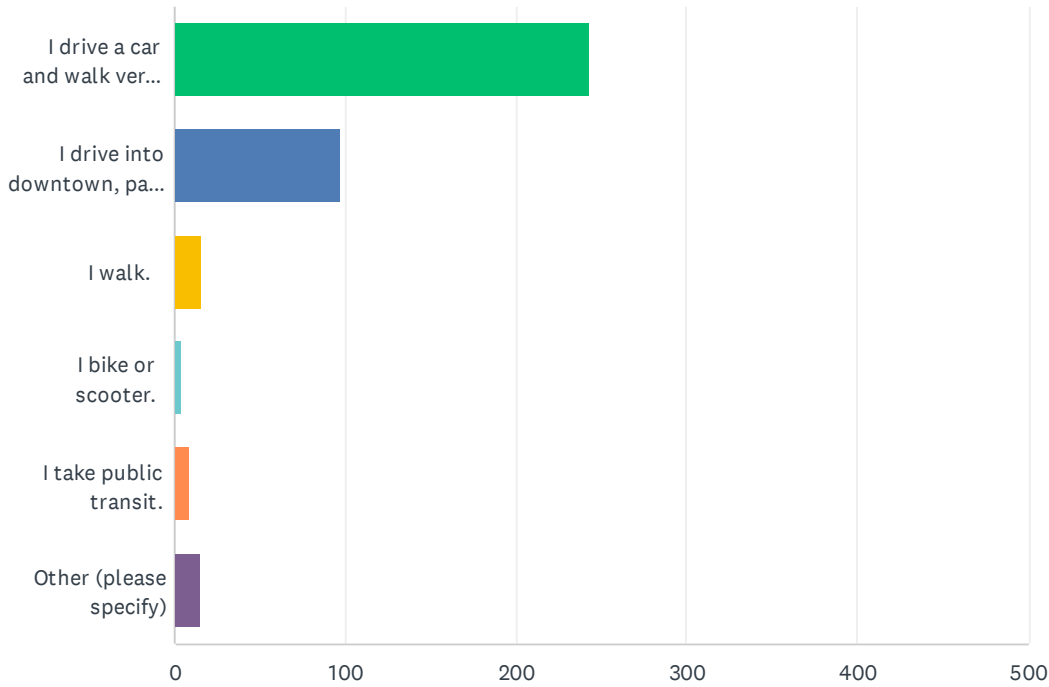
Answered: 383 Skipped: 0



ANSWER CHOICES	RESPONSES	
Daily	35.77%	137
2-3 times per week	33.42%	128
Once a week	15.67%	60
Monthly	9.14%	35
A few times a year	5.48%	21
Never	0.52%	2
TOTAL		383

Q4 How do you typically travel to and around Downtown Norwich? (chose one)

Answered: 383 Skipped: 0



ANSWER CHOICES	RESPONSES	
I drive a car and walk very little.	63.45%	243
I drive into downtown, park, and walk around.	25.33%	97
I walk.	4.18%	16
I bike or scooter.	1.04%	4
I take public transit.	2.09%	8
Other (please specify)	3.92%	15
TOTAL		383

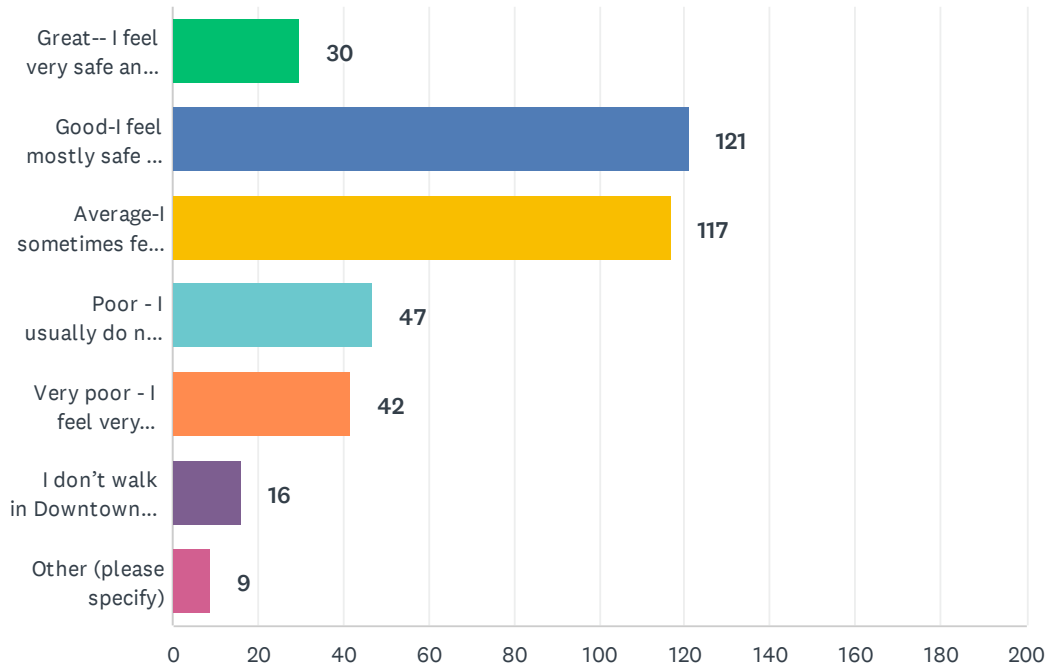
#	OTHER (PLEASE SPECIFY)	DATE
1	I use car but, if it was easier to I would love to use public transit or bike.	11/16/2023 2:03 PM
2	I drive a car but also walk daily	11/7/2023 6:45 PM
3	I would love to be able to ride my bike into downtown or walk but we have I do not believe there are many sidewalks to do so	11/2/2023 10:36 AM
4	Drives car.	10/26/2023 4:40 PM
5	Motorcycle	10/26/2023 6:32 AM
6	Drive only- never stop in downtown	10/4/2023 6:23 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

7	I drive through on my way to other places	10/3/2023 3:26 PM
8	I drive a car	9/30/2023 7:20 AM
9	Only car. Downtown is not comfortable or safe to me	9/28/2023 8:05 PM
10	I drive for businesses, and drive through on commute to/from work.	9/20/2023 6:20 AM
11	never I hate downtown Norwich	9/19/2023 8:30 PM
12	electric wheelchair	9/18/2023 7:01 PM
13	Sometimes I drive and other times I walk	9/18/2023 6:26 PM
14	I drive but have difficulty walking and breathing	9/14/2023 1:48 AM
15	NO answer	9/6/2023 10:27 AM

Q5 What is your level of safety and comfort walking in Downtown Norwich? (choose one)

Answered: 382 Skipped: 1



ANSWER CHOICES	RESPONSES
Great-- I feel very safe and comfortable	7.85% 30
Good-I feel mostly safe and comfortable	31.68% 121
Average-I sometimes feel unsafe and uncomfortable	30.63% 117
Poor - I usually do not feel safe or comfortable	12.30% 47
Very poor - I feel very unsafe and uncomfortable	10.99% 42
I don't walk in Downtown Norwich.	4.19% 16
Other (please specify)	2.36% 9
TOTAL	382

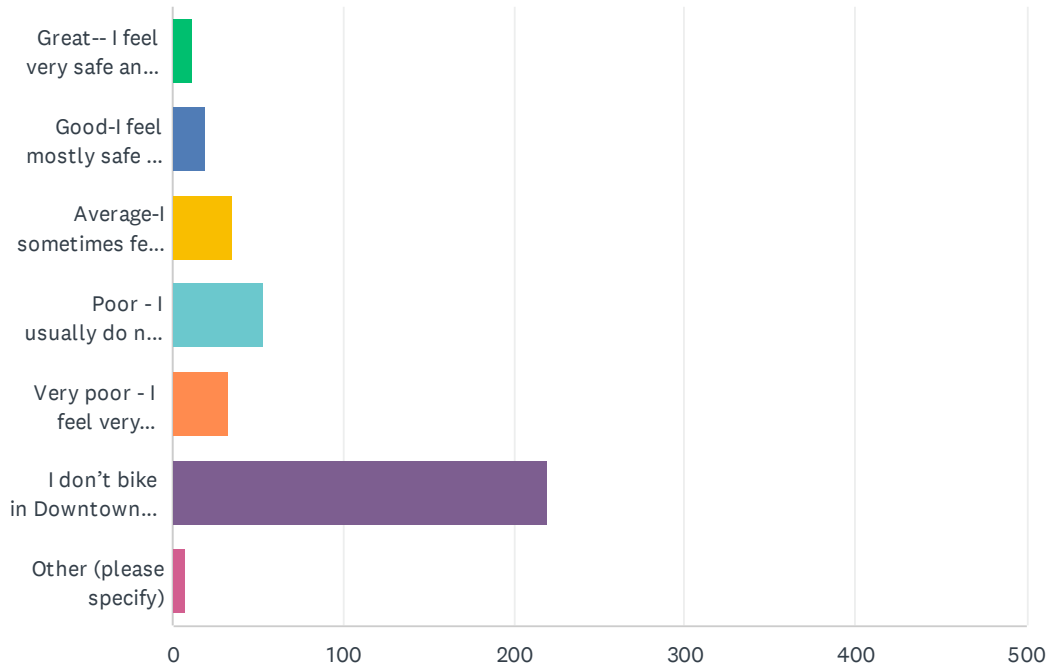
#	OTHER (PLEASE SPECIFY)	DATE
1	Some sections of Norwich are fine for walking, such as areas around Franklin street and Main Street, but outside of that the walking experience ranges from not great to really poor. It is especially poor the closer one gets to the river.	11/1/2023 9:38 AM
2	I never walk anywhere downtown. Don't feel safe and my mobility disability makes it neraly impossible	10/3/2023 3:26 PM
3	I don't feel safe walking due to the character of downtown	9/30/2023 7:39 AM
4	Average due to the loitering of people who are not patronizing businesses	9/30/2023 7:20 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

5	I feel fine in most of downtown but intimidated to walk across streets to marina	9/29/2023 9:56 PM
6	As a white male, I feel safe but not everyone is a white male.	9/18/2023 6:26 PM
7	I avoid walking downtown because of the people hanging around downtown.	9/14/2023 2:32 PM
8	There are areas that need to be addressed like the pipe running across the bridge	9/12/2023 3:08 PM
9	Good but sometimes sketchy at night	9/6/2023 10:23 AM

Q6 What is your level of safety and comfort biking in Downtown Norwich? (Choose one.)

Answered: 379 Skipped: 4



ANSWER CHOICES	RESPONSES
Great-- I feel very safe and comfortable and there is no need for improvement for bicycling facilities.	3.17% 12
Good-I feel mostly safe and comfortable and some improvement is needed to make bicycling better.	5.01% 19
Average-I sometimes feel unsafe and uncomfortable and bicycling facilities need improvement for safety.	9.23% 35
Poor - I usually do not feel safe or comfortable and significant improvements are needed to make bicycling better.	13.98% 53
Very poor - I feel very unsafe and uncomfortable and I avoid bicycling in Downtown Norwich as much as possible.	8.71% 33
I don't bike in Downtown Norwich.	58.05% 220
Other (please specify)	1.85% 7
TOTAL	379

#	OTHER (PLEASE SPECIFY)	DATE
1	I'm too afraid of shootings. I don't get out	10/28/2023 1:09 AM
2	I don't feel the downtown harbor area of Norwich is conducive to biking or walking. The pedestrian design definately needs addressing.	10/24/2023 6:53 PM
3	Never had an issue, yet. But the city needs more "trails" Not bike lanes. Most cities these are waisted space, with little use. Detroits bike lanes are mostly empty. Finish the trail system you started 30 years ago.	10/3/2023 12:48 PM
4	Great, but they do need bike racks so we can lock up our bikes.	9/21/2023 3:32 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

5	I don't bike in Downtown Norwich however I feel the area is unsafe for bikers	9/19/2023 1:40 PM
6	west main is very busy	9/14/2023 11:21 PM
7	Very POOR, no proper lane for bikes. And driver don't care about bike riders.	9/12/2023 3:13 PM

Q7 Are there any specific areas -intersections, crossings or corridors in the Downtown Norwich that you feel are unsafe or unappealing to walk or bike in? Please explain.

Answered: 303 Skipped: 80

#	RESPONSES	DATE
1	N/A	12/1/2023 9:05 AM
2	Laurel hill.. sidewalks are not handicapped accessible.. There are homeless that live at the railroad tracks. Think FUTURE.. rt 12 is a complete and utter mess. Rt 12 has not changed since I was a kid and I am 55. Think future.. Mohegan Sun will be making the state hospital into an amazing attraction.. driving on laurel hill rt 12 is not inviting.	11/26/2023 7:23 PM
3	Harbor and courthouse area. All the side streets	11/22/2023 12:23 PM
4	Near the library, I parked my car and walked to the library. In a short time it felt like a lot of eyes were watching me, very uncomfortable	11/21/2023 5:50 PM
5	n/a	11/21/2023 2:19 PM
6	Route 82 due to the higher speeds, high number of lanes, and high number of potential conflict points due to the mix of fast road speeds with lots of businesses in close proximity and intersections	11/21/2023 7:32 AM
7	There needs to be more crosswalks & more signs reminding drivers pedestrians have right of way	11/20/2023 11:13 AM
8	Not after the rotary went in	11/20/2023 9:27 AM
9	No	11/20/2023 9:19 AM
10	I fear for the pedestrians on W. Main Street because there is a sidewalk on one side of the road however most people are coming from the other side, from the Norwich Marina. Many are walking with strollers and there is no room for them on that side. There is also a right on red so everyone is moving very quickly.	11/20/2023 8:30 AM
11	Coming in via Boswell the sidewalks are horrendous and no one stops at the constant blinking red	11/19/2023 6:42 PM
12	All of them, between the drug addicts all over and the drivers with distracted driving, speeding, wrong way drivers on every one way street, total lack of police presence or any sort of traffic enforcement or proactive policing. The drunks all over at night, vehicle breakins constantly, people illegally parked all over. The list goes on and on. I live here and I see it all day and night 24/7 365	11/17/2023 9:52 PM
13	Roundabout	11/17/2023 2:16 PM
14	Washington Street in Chelsea Harbor Drive is unsafe for vehicles and pedestrians. Very often cars coming down West Main Street making a left onto Washington Street still use the center lane to make a left which is no longer marked for a turn. Pedestrians will cross from one side of the road to the other, crossing four lanes of traffic. In addition, the sewer line that was moved takes up the sidewalk on the bridge, often putting people in the road.	11/17/2023 2:01 PM
15	Greenville	11/17/2023 5:52 AM
16	All area	11/16/2023 2:54 PM
17	The round about	11/16/2023 2:33 PM
18	Pretty much everywhere, downtown norwich dosent really have the right planning right now to support walkability and bike use.	11/16/2023 2:03 PM
19	Mainly near the marina. There appears to be alot of loitering and I feel uncommon visiting with	11/16/2023 1:20 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

	my children.	
20	Most. There is no space for bikes and roads are in poor shape force cyclists to weave around these obstacles	11/15/2023 4:03 PM
21	No	11/15/2023 3:37 PM
22	The roundabout was a mistake. I feel a traffic signal would have been better just like it was 50 years ago. I approach the roundabout with caution because other drivers do not know or understand the rule. Also, the roundabout caused the city to lose valuable parking.	11/15/2023 8:02 AM
23	Try crossing the street to go to the post office. - Where is the traffic warning - pedestrian crossing signage?	11/14/2023 7:05 PM
24	Crossing from the harbor to downtown; parking on Cliff Street and crossing Main Street to get to the library.	11/13/2023 2:17 PM
25	There aren't any biking lanes. That would help. Truthfully though very rarely bike, preferring to walk	11/12/2023 9:25 AM
26	Most of downtown doesn't feel appealing or safe to walk. The times that I have walked someone has approached me asking for money.	11/9/2023 4:22 PM
27	Otis Library area, sometimes seem sketchy/dangerous and begging can get aggressive at times.	11/8/2023 3:43 PM
28	No	11/8/2023 8:36 AM
29	Any of the crosswalks on Washington street (green me Ave intersection) no one stops and everyone is speeding by. often the sidewalks on Washington are littered with large trash like couches or residents trash barrels. They are left on the sidewalk blocking pedestrian passage and many of the sidewalks are broken, damaged or puddled making waking in the road the only option. The harbor walk is nice but poorly maintained, branches, shrubs and overgrown paths make waking difficult. The Tyler Ave area and Harbor walk to Yantic street is an accident waiting to happen even for a very fit person. Howard t brown memorial park always has strange men loitering and using foul language.	11/7/2023 6:45 PM
30	Entirety of route 82 leading to downtown, especially near MarinA coming up hill	11/7/2023 9:34 AM
31	No	11/7/2023 3:18 AM
32	Near Post office and Court house	11/6/2023 7:23 PM
33	The are past the furnitire store heading towards the Norwich Public utilities. I do not walk through there anymore, too risky.	11/6/2023 2:33 PM
34	I could easily walk downtown via the Heritage Trail but it doesn't feel safe for a mother/young child. There is a really long corridor along the river with no exit areas (not totally a bad thing because it is really pretty) but it would feel safer with a blue light system, similar to how UCONN places emergency 'blue-lights' police-auto call stations along long dark passages, primarily to reduce assault likelihoods.	11/5/2023 12:14 PM
35	I can answer this in more detail once we move...but having walkability and bike access to downtown is something that was on my wish list for Norwich...you guys are doing a great job!	11/2/2023 10:36 AM
36	No	11/2/2023 8:08 AM
37	The courthouse area is especially difficult for people with mobility issues	11/1/2023 10:17 PM
38	Haven't needed to	11/1/2023 8:36 PM
39	N/A	11/1/2023 7:51 PM
40	Most of downtown could use some improvement (there are no bike lanes, street side parking forces cyclists to ride in the middle of the road to get through certain sections, and you can't ride on the sidewalk) but it's worse around Chelsea Harbor drive, Water street, and west Main Street. The streets are wide and full of cars which drive fast, it's neither a pleasant nor safe are to cycle through.	11/1/2023 9:38 AM
41	Most areas in the downtown area are unappealing to visit, either walking or biking. That's disappointing to me, a lifelong Norwich resident. We need to attract businesses, restaurants,	10/31/2023 10:17 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

cafes, people want to visit/enjoy. Other towns do it. Why not us? What are we not seeing?

42	reliance health Otis Library (heavy traffic, hard to see car sometimes)	10/31/2023 9:39 AM
43	Bridge to westside has no pedestrian passageway for wheelchairs, bikes or walking	10/31/2023 9:37 AM
44	None	10/31/2023 9:33 AM
45	Crossing near library and court house	10/31/2023 9:30 AM
46	The pedestrian crossing between Otis Library and Chelsea Groton Bank bc of the flashing yellow light	10/31/2023 9:29 AM
47	Crossing from Otis Library to Cliff Street feels unsafe at times	10/31/2023 9:27 AM
48	especially around the rotary, motorists are often confused	10/29/2023 10:43 AM
49	Rotary and crossing g by town hall.	10/28/2023 11:06 PM
50	Feel Leary when people are hanging out in front of library smelling of pot	10/28/2023 4:52 PM
51	Thames Sq. thru West Main St. to Washington Sq.	10/28/2023 12:37 PM
52	Definitely brown park, but just downtown in general. With all the beggars and drunks and drug addicts bothering you it's not safe	10/28/2023 11:47 AM
53	Water st to Howard t Brown park	10/28/2023 10:15 AM
54	All of it	10/28/2023 7:53 AM
55	8th street gun fire	10/28/2023 6:25 AM
56	New London Turn pike getting off the veterans of foreign war exit. It needs a light. The majority are allowed to smoke weed so it stinks. There's been several shootings. West side is bad. Drugs and homeless people. Be in by ten is my motto. Also the Walmart and big y parking lot is crazy. After all these shootings I don't wanna do anything downtown.	10/28/2023 1:09 AM
57	No	10/28/2023 12:15 AM
58	The area surrounding the Artspaces building can feel unsafe at night	10/27/2023 11:27 PM
59	Around Harp Dragon not that many occupied buildings feels shady	10/27/2023 11:21 PM
60	Better signs and lighting, especially during the evening.	10/27/2023 9:41 PM
61	No	10/27/2023 7:06 PM
62	No	10/27/2023 3:32 PM
63	Any intersections that cars can turn right on red.	10/27/2023 8:52 AM
64	The "viaduct" behind the old YMCA	10/27/2023 1:51 AM
65	People drive very fast near the waterfront	10/26/2023 6:11 PM
66	I feel unsafe in downtown Norwich and it's surrounding streets . People are begging for money on the street corners at intersections. Dirt bikers and mopeds have been running in groups at night. This has happened multiple times to me . I would love to take my grandson to the Howard T Brown memorial park but I never see a police presence there. It's very scary especially for a woman .	10/26/2023 4:40 PM
67	Crosswalks/lights don't correlate with parking/destinations. Ex, Cliff Street lot/Otis Library. One should be able to walk down sidewalk by parking lot and cross in front of Library.	10/26/2023 4:17 PM
68	Not specifically.	10/26/2023 10:26 AM
69	Main street	10/26/2023 7:59 AM
70	Rt 82, Washington Street, Franklin Street. There aren't bike lanes and traffic does not follow speed limits	10/26/2023 7:00 AM
71	The round-a-bout	10/26/2023 6:32 AM
72	Rt.2 @ Washington intersection	10/25/2023 11:21 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

73	The rotary is very dangerous for pedestrian crossing because sometimes u have p people speeding thru there	10/25/2023 8:22 PM
74	All of downtown	10/25/2023 8:14 PM
75	The parking lot near the Norwich Bulletin could use better lighting, perhaps motion lights.	10/25/2023 7:25 PM
76	Water street, near HTB Park. Traffic screams through.	10/25/2023 11:00 AM
77	No. Only use the roads to get from point a to point b.	10/25/2023 9:06 AM
78	All need addressing	10/25/2023 8:02 AM
79	The area at the new roundabout seems to be the worst, but there have also been a lot if loitering and pot smoking in the parking structures across feom the harbor lately as well.	10/25/2023 6:45 AM
80	High-speed driving is my main concern, especially on Chelsea Harbor Drive and the western section of Main Street.	10/24/2023 10:18 PM
81	On Main St from the Court House to the Flat Iron Building needs to be considered. Parking on both sides of the street should be restricted to one side of the street. (There is a parking garage available, I've never seen it full. Maybe a sign informing drivers of the location at the bottom of the hill is in order.) Traffic speed is often outrageous and dangerous by some travelers (and loud). Presently there is a lot of reconstruction of buildings creates a lot of pedestrian blind spots. This stretch needs to have a few speed bumps permanently placed.	10/24/2023 6:53 PM
82	Crossing Water St from 22-70 Market St Garage going to Norwich Superior Court Green Space.	10/24/2023 6:17 PM
83	All over.	10/24/2023 6:15 PM
84	All around Chelsea Harbor and the Marina and Howard T Brown Park	10/24/2023 2:33 PM
85	Crossing the street from Route 82 over to Church, Main & Market Streets. Forget it.	10/24/2023 12:58 PM
86	Cliff St., Bath St., Willow St., Union St., Church St., and Chelsea Harbor Dr., all have terrible reputations. While I feel safe as a 31 year old man, my wife and those unfamiliar with Downtown Norwich are not comfortable spending any amount of time there.	10/24/2023 7:07 AM
87	I have concerns about the area between Norwich City Hall and the harbor - often cars seem to be moving too fast, drivers ignore the red lights, and pedestrians sometimes ignore the lights as well and cross at unsafe times. Recent construction near the Norwich Arts Center (the pocket park) has made traffic worse. Also - people double-parking near Reliance House and the Wauregan make traffic flow difficult. The number of people crossing the street and driving in and around the Courthouse can also be challenging.	10/24/2023 6:45 AM
88	by the waterfront along rt 2 or accessing the transit center	10/19/2023 3:38 AM
89	Almost all of them	10/17/2023 12:22 PM
90	The Norwich Marina; extremely unappealing due to lot of loitering in cars, on mopeds, and in the gazebo. There are lots of nips and trash constantly, and smoking. Often times in the summer there are transient people in the gazebo or walking around inebriated, shirtless, using extremely colorful language, playing loud music, and otherwise making the whole waterfront feel unsafe, not family friendly, not relaxing, it is dirty and undesirable to be. I have a young child that I love to take and walk the docks and look at the ducks but I really have to limit my time there unfortunately.	10/17/2023 12:20 PM
91	Trying to get to La Stella if there's no parking on main street and I have to park on the side street perpendicular to Main (maybe Water Street? - it's along the road with the garage that has the murals on it). The cars coming from the Laurel hill area go too fast and it is a wide street to cross. Also, it's tough getting to Howard Brown park for events because it doesn't feel safe crossing the street that runs along the marina because the traffic goes too fast. It was better back in the early 90's when there was the boat that brought you from the marina parking lot to Howard T. Brown park.	10/16/2023 6:28 PM
92	location of the so called mass transportation center is an insult to all who must use the bus system. guess it is better to not have a roof over it with solar panels is one example. then next to a sewer plant? i seem to recall where one intersection was torn up seven times. oh i could go on and on	10/16/2023 5:17 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

93	Big intersection of 2,12,etc. As well as the bridge which leads up to Laurel Hill, there are often bikers or walkers in that area that frighten me as a driver	10/15/2023 6:31 PM
94	Down by the buses needs to be cleaned up there's significant drug use, needles and wrecks of feces. More cameras at all angles near the court house there was a car v/d ped and no camera on that side of the court house an an officer whom knew the victim trying to pin it as the drivers fault when the man clearly was not hit in the crosswalk as there is no way someone can stay on a car after smacking a windshield for 160 feet that's just common sense. So police that are unbiased and that speak with the person whom hit the victim upon arrival too not at the very end, police that give thorough accounts of injuries stated. Proper maintenance to city lights there were two that were out that night. Better lighting. More beautiful white string lights to project ambience. A nice restaurant we have to go out of town to find a good seafood or steak restaurant.	10/15/2023 10:08 AM
95	NA- safety concerns are not roadway related	10/15/2023 8:55 AM
96	Generally , nor enough crosswalks. People driving too fast. And not enough police presence to catch them doing it.	10/14/2023 9:12 AM
97	I do not feel safe biking downtown. Roads are too narrow and too many distracted drivers. Walking is ok.	10/14/2023 8:24 AM
98	Washington street and water street. East and westbound.	10/13/2023 8:39 PM
99	All street ways as they do not have bike lanes specified or flashing lights for bike crossings as other states and areas in CT designate for bikers.	10/13/2023 11:08 AM
100	Crossing over to transportation center when walking. Certain neighborhoods, especially at night, lower Cliff Street, Boswell Street, Central Ave. I usually stay in at night out of fear. In the past I have heard gun shots so I stay inside. If safer I would venture out as there are some great places to eat and enjoy music, etc.	10/13/2023 9:58 AM
101	Overall, all of Main Street.	10/13/2023 8:30 AM
102	Most of it.	10/7/2023 7:35 AM
103	All of it. There's to many homeless people with mental illness/on drugs. Or to many people under the influence/drunks from to many Bars and Dispensaries!	10/7/2023 7:29 AM
104	All of it. People drive way too fast and recklessly	10/5/2023 6:37 PM
105	Na	10/5/2023 11:02 AM
106	Norwich is very dangerous- especially downtown.	10/4/2023 6:23 PM
107	The new rotary	10/4/2023 3:23 PM
108	Franklin Street	10/4/2023 1:41 PM
109	It would be good if there were bike lanes for bicycles. The intersection at the corner of Cliff Street and Main Street isn't great. It's a bit of a blind corner.	10/4/2023 1:19 PM
110	from Marina to downtown, the sidewalk is blocked by a giant pipe over the bridge. please fix!	10/4/2023 12:24 PM
111	Yes downtown is a shithole	10/4/2023 9:51 AM
112	Crossing the street to attend events at the marina or restaurants.	10/4/2023 7:48 AM
113	I go through downtown several times a day and NEVER see a police presence there. I do st the waterfront and viaduct, but NEVER downtown.	10/4/2023 7:16 AM
114	Downtown by the library and that ridiculous rotary.	10/3/2023 7:53 PM
115	West Main st & west main bld bridge across the yantic by seat bus terminal.	10/3/2023 6:27 PM
116	Crossing at main and Washington	10/3/2023 5:52 PM
117	Whole area	10/3/2023 5:17 PM
118	No	10/3/2023 5:03 PM
119	Washington Square and Thames Square, Sweeney Bridge Area	10/3/2023 4:42 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

120	Parking garages feel unsafe	10/3/2023 4:24 PM
121	No	10/3/2023 3:41 PM
122	Franklin Square	10/3/2023 3:29 PM
123	Franklin square	10/3/2023 3:14 PM
124	All of downtown Norwich	10/3/2023 2:53 PM
125	specifically downtown Norwich. Too much drug attacks making me feel unsafe to browse and shop with family.	10/3/2023 1:33 PM
126	Bike lanes	10/3/2023 1:25 PM
127	I get anxious thinking about being approached by strangers, unsavory characters that hang out downtown. Crossings with the stop & go lights work well for pedestrians in the area. Crosswalks without them (like the one near La Stella & the parking garage) are risky. Cars don't necessarily stop for pedestrians even though the crosswalk is there, so it's a risk to cross expecting cars to stop.	10/3/2023 1:17 PM
128	The intersection at Chelsea Harbor Drive, Washington St, Main St, and Church St, with the bridge heading into town. There are so many different ways that people are turning there and sometimes people make turns into the wrong lane almost pushing you off the road, especially on Main at that light, and coming off the bridge. I feel like people need clearer lines so they know which lane they have chosen at the lights.	10/3/2023 12:52 PM
129	Biking, the main roads down town and Rt82. If you finish the trail that will open the path to Greenville then on to Taftville and Occum. what ever happened to the trail system in the lpark? A outer loop at Moheagan Park, out of dirt should be low cost is you allow a local bike group to open it up. No need for an engineer to waist time and money.	10/3/2023 12:48 PM
130	This new roundabout has become a headache for both pedestrians and those driving. Traffic backs up and blocks people/cars. Noone stops to let others cross, etc	10/3/2023 12:43 PM
131	Laurel hill area	10/2/2023 9:12 PM
132	All of them!	10/1/2023 7:07 PM
133	North Main. Main, Viaduct intersection - bad for bikes	10/1/2023 3:22 PM
134	Artspace area near Boswell/unoccupied giant buildings; past the library; Heritage Walk, anytime after dark, including walking from downtown up towards Parade. I would love to walk instead of drive, but it's not safe at night.	10/1/2023 8:33 AM
135	The intersection at Main and North Main, where I usually make a left turn on my bike, can be difficult. I have to get into the traffic lane to do so, and the beginning of North Main is very narrow. The roundabout however, is very easy to maneuver on a bike.	9/30/2023 8:15 PM
136	Crossing on west side of Broadway in front of City Hall. Crossing Bath St at the lower end.	9/30/2023 4:21 PM
137	Some of the pedestrian crosswalks do not have good visibility, I feel I am risking my life at heavy traffic times	9/30/2023 11:22 AM
138	All of downtown, especially the South Eastside.	9/30/2023 11:22 AM
139	From the parking garage to La Stella pizza, walking across the intersection with cars flying in from the bridge is unsafe after sunset	9/30/2023 11:10 AM
140	No. They are all bad.	9/30/2023 9:11 AM
141	People do not pay attention to traffic regulations. Some do not how to use the roundabout. I know of two people that had bicycle vs. car accidents.	9/30/2023 8:35 AM
142	Road in front of Billy Wilson and in front of harp and dragon. Much too narrow with cars parking there	9/30/2023 7:39 AM
143	No - the areas I visit are fine.	9/30/2023 7:38 AM
144	The roundabout due to cars not yielding and people not using the crosswalks	9/30/2023 7:20 AM
145	Many. Cars go to fast on Chelsea Harbor Drive and Water St. Walking (crossing) by the court	9/30/2023 7:19 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

	is not easy. The one way streets are confusing to out of towners	
146	None	9/30/2023 1:53 AM
147	Yes. Chelsea Harbor Drive and Water or Shetucket Streets create a barrier between downtown and the marina. They are not pedestrian friendly	9/29/2023 9:56 PM
148	No	9/29/2023 7:27 PM
149	The one going into downtown by Thayers as well as the roundabout. I almost hit hit on the roundabout	9/28/2023 8:05 PM
150	Sidewalk conditions along Main Street need improvement. Garbage cans often obstruct walking.	9/27/2023 12:44 PM
151	Cars sometimes don't stop on red when turning onto the small bridge off of Chelsea Harbor Drive heading towards Rte 12	9/26/2023 2:49 PM
152	No	9/26/2023 9:58 AM
153	Going up the hill that's one way near social security office. Very narrow area, and I always feel very unsafe in that area	9/25/2023 8:11 AM
154	Intersection of Railroad Ave and Main Street. People sometimes run the red light. It could be that the sun makes visibility difficult at some points of the day. Visibility is also difficult when the transit van parks in front of the library	9/24/2023 9:48 PM
155	No	9/23/2023 4:51 PM
156	Where oak, Boswell, and McKinley meet is a terrible intersection	9/23/2023 11:58 AM
157	Walking over the bridge and down w. Main st is unappealing with the high traffic and fast speeds	9/22/2023 10:52 AM
158	Near the courthouse and library traffic is not aware of pedestrian traffic. It makes me go elsewhere for dinner. I would never walk far. And I lived in Alexandria VA with no car for 3 years! Going to the post office is a nightmare unless you can park in front of steps... I go to other towns to do my postal business but I live right in norwichtown! The harbor area is often a hangout for a questionable crowd and I don't go there even though it's beautiful. The marina area is a disgrace. It was nice 10 years ago. Now? Blight	9/21/2023 7:30 PM
159	Nothing particular	9/21/2023 3:32 PM
160	Entire area from the post office to the round about and surrounding areas	9/21/2023 6:52 AM
161	The area from Royal Punjabi to the Asian market is often unappealing due to litter and things not being kept up.	9/20/2023 7:14 PM
162	library area	9/20/2023 12:35 PM
163	No	9/20/2023 10:07 AM
164	Water Street and Chelsea Harbor Drive. Vehicles drive too fast. It is difficult to cross these roads.	9/20/2023 6:20 AM
165	I hate downtown. NOT ENOUGH CLOSE PARKING TO BUSINESSES. I refuse to park in parking garage a walk through downtown. Not safe!	9/19/2023 8:30 PM
166	Howard brown park	9/19/2023 7:24 PM
167	I drive Rt 82 into Norwich. I am a bicyclist and would never ride to work on that rd, I occasionally bike from the Norwichtown green, but only on weekend mornings and get out of Norwich asap to safer bike friendly roads	9/19/2023 6:13 PM
168	im not sure	9/19/2023 5:28 PM
169	CT-2/water 2	9/19/2023 5:28 PM
170	All of the downtown area	9/19/2023 3:56 PM
171	Drivers treat Chelsea Harbor Drive like it's a speedway. It should be reduced to 2 lanes with speed bumps, and the sidewalks should be widened.	9/19/2023 3:31 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

172	No	9/19/2023 3:09 PM
173	Areas near the harbor where shoulders are thin and people drive very fast	9/19/2023 1:02 PM
174	Yes	9/19/2023 11:50 AM
175	None of it is safe. Drivers don't pay attention	9/19/2023 11:41 AM
176	No	9/19/2023 8:59 AM
177	No	9/19/2023 7:35 AM
178	Too much trash on the street between Otis Library and The Bulletin.	9/18/2023 9:44 PM
179	By the court house going over the river. Traffic is usually backed up going up Laurel Hill and it makes it dangerous.	9/18/2023 7:12 PM
180	The sidewalks in Norwich are impassible by wheelchair. Broken cement, uneven pavement, too narrow. In summer, overgrown with bruch	9/18/2023 7:01 PM
181	Actually, all of it. Most motor vehicle traffic is people going through downtown to someplace else and everyone is going too fast. Sidewalks are uneven and in some cases in disrepair or dirty or obstructed. At night the overhead lights that illuminate the street should be turned 45 degrees so that they also light up the sidewalks (cars and trucks already have headlights) for pedestrians and cyclists and their safety	9/18/2023 6:26 PM
182	City Hall, LaStella area	9/18/2023 5:59 PM
183	Main st from Shannon corner to Washington Square. It is very narrow and with parking on both sides of the street does not leave much room for vehicles let alone bicycles. Broadway from Union Sq to Shannon corner. This stretch of road is a race track as people often speed to make the light at Shannon corner. Either make it one lane with a bike lane or two way like in the old days with no on street parking.	9/18/2023 5:43 PM
184	No	9/18/2023 5:41 PM
185	Franklin street area near D'elias is a very busy section of town with a blind corner of traffic	9/18/2023 5:27 PM
186	Especially in the evening, near the roundabout and Franklin St There are many folks hanging out rowdy that make a middle age woman feel unsafe	9/18/2023 5:00 PM
187	Washington Square and Burnham Square due to volume of traffic congestion	9/18/2023 4:03 PM
188	Unsafe = West Main/Washington/Water/Church/Chelsea Harbor ... particularly if we ever want pedestrians to walk to and from the Marina and the Intermodal Transportation Center. Unappealing = Franklin Street from ArtsSpace North	9/18/2023 4:03 PM
189	Washington St intersection between the two bridges.	9/18/2023 3:07 PM
190	Walking in downtown Norwich isn't too bad from my perspective. The new roundabout makes that particular area so much easier to navigate and I would love to see more ideas like that at other intersections. As for biking, it can be incredibly dangerous for cyclists due to speeding, stop sign and red light running by drivers. Most people getting around downtown revert to riding on the sidewalks, which are too narrow and unsafe to accommodate cyclists and pedestrians. Due to the lack of bike lanes, lack of driver awareness, not knowing or understanding the laws and responsibilities drivers have upon them when it comes to sharing the road with cyclists, or actual aggression towards cyclists, people don't feel safe riding in the lanes as directed by the CTDOT. More "sharrows" and other signage indicating that cyclists may use the full lane, that there is a 3-foot minimum passing distance between cars and cyclists and lights that will either recognize when a cyclist pulls up or is timed in a way that a cyclist won't be tempted to run the light could help. Also, adding proper bicycle parking for people who would like to bike commute to jobs and shopping would be wonderful.	9/18/2023 2:56 PM
191	By marina	9/18/2023 2:46 PM
192	nothing in particular	9/18/2023 2:36 PM
193	Walking/cycling in Downtown Norwich is generally safe. The problem lies in walking/bicycling TO downtown along Route 82. Especially as the right-hand sidewalk is closed due to the large pipe running along it, crosswalks and signals are inadequate, and there is a car-centric culture	9/18/2023 2:30 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

to the point that cars do not even register pedestrians when they have the right of way. Route 82 needs a road diet and bicycle lanes ASAP in my opinion.

194	Market Street, Water Street, Chelsea Harbor Drive,	9/18/2023 2:26 PM
195	Sidewalks often stop and do not connect to either cross the street, or cross over at a stop light. Sidewalks are also overgrown, and not ADA compliant with curb issues. This is relevant on the bridge connecting route 82 and Washington, as well as North Main Street to Main Street. Often I see parents with strollers and there is no sidewalk connecting these locations. Families should be able to walk to Johnnys Clam Shack from the new Calista Hotel downtown, safely on a sidewalk.	9/18/2023 2:26 PM
196	Main Street, Broadway, Chelsea Harbor Drive, Water Street, West Main Street	9/18/2023 1:58 PM
197	no	9/18/2023 9:00 AM
198	Basically the entire area including down town. There are always people of question sitting in cars using illegal drugs in the area of Brown Park or others just hanging around or sleeping in the area	9/18/2023 8:57 AM
199	While I do feel very safe walking around the city, the intersection of the courthouse and DCF often has non-functioning crosswalk buttons.	9/18/2023 8:55 AM
200	Intersection in front of city hall.	9/17/2023 2:52 PM
201	Nobody stops for pedestrians in the crosswalk on water st in front of Las Stellas. It could use a red light triggered only by a pedestrian pushing a button. Also people drive on Chelsea Harbor Dr too fast, and everyone is always cramming to get into the right lane to get over the Water st bridge, so that entire road from where Washington meets 82 is super uncomfortable to walk or bike on, and i find it much safer to get into town (from the yantic area) by using back roads like Broadway or Union.	9/17/2023 12:59 PM
202	Franklin St is unappealing	9/17/2023 9:23 AM
203	northbound sidewalk on Washington Street feels partially uncared for.	9/16/2023 8:08 PM
204	Where to start lol. Almost every intersection, crosswalk area is unsafe. Cars do not stop and look during crosswalk sign activations, do not know how to use the roundabout safely or efficiently. People drive too fast downtown and run red lights constantly.	9/16/2023 6:27 PM
205	N/A	9/16/2023 3:09 PM
206	Franklin st	9/16/2023 2:35 PM
207	I am wary of walking the downtown area because there is an overwhelming presence of panhandlers, and people who present as unsavory. I visit the library and will visit the S&S Market by foot between the two areas and worry about being mugged. There is zero police presence in the downtown area.	9/16/2023 11:09 AM
208	Howard T Brown park is dangerous. Downtown is dangerous. Homeless drug addicts yelling. Guys with tattoos of knives on their necks staring you down. Homeless drunk people smoking sitting on the ground in front of the library. Mentally I'll people hallucinating. Where are the police? I never see them.	9/16/2023 10:48 AM
209	Chelsea harbor drive, water St. And Washington St. Cars drive too fast and switch lanes	9/16/2023 9:19 AM
210	Any of the uphill sidewalks (Like the two that are split by the old Dunkin) Any place with a jutting sidewalk	9/16/2023 6:33 AM
211	Intersection of Boswell Ave, Franklin Street, Oak Street area. Main Street Lower Washington St	9/15/2023 7:08 PM
212	All the areas are very unsafe,drivers have zero respect	9/15/2023 5:47 PM
213	the downtown is a space that is surrounded by fast pace road that most use to get to the other side of town my understanding its not appropriate for pedestrians or bikes to be expected to travel its a hazard for all	9/15/2023 10:54 AM
214	No	9/15/2023 10:31 AM
215	Anywhere there isn't a wide enough sidewalk for walkers and bicycles. Especially anywhere	9/15/2023 8:54 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

	there isn't a sidewalk	
216	Boat launch	9/15/2023 7:38 AM
217	No	9/15/2023 6:51 AM
218	i would not bike on west main	9/14/2023 11:21 PM
219	No	9/14/2023 9:03 PM
220	Most of it	9/14/2023 7:34 PM
221	The city it self	9/14/2023 7:06 PM
222	Franklin st round a bout	9/14/2023 6:28 PM
223	Not really	9/14/2023 5:55 PM
224	The bridges are poorly maintained and weeds/shrubs make visibility difficult. Speed along Water Street is a problem. Pedestrian access is limited on the bridge leading into downtown from West Main due to a sewage pipe blocking the sidewalk. The area just beyond the rotary towards Franklin often has groups of people waiting for buses and sit all over the place. Willow Street feels scary due to poor lighting. The rear lot behind Eastern Savings Bank often smells of sewage. Garbage cans line the sidewalks making it difficult for pedestrian and bike traffic to navigate. Drug paraphernalia, excrement, trash and poor lighting in all the downtown parking garages deter parking and foot traffic.	9/14/2023 5:14 PM
225	The bridge intersections and in front of the court house	9/14/2023 4:39 PM
226	Otis entrance is often uncomfortable.	9/14/2023 4:33 PM
227	New the new traffic circle	9/14/2023 3:56 PM
228	The bridge area near the wharf	9/14/2023 2:53 PM
229	No.	9/14/2023 2:32 PM
230	No	9/14/2023 12:43 PM
231	Most of Franklin Street, especially after These Guys, the Library area, especially when the Chinese shuttle van is parked waiting for people,	9/14/2023 12:43 PM
232	The very short section of road on Water Street between the south side of the courthouse and the Water Street parking garage is not lit, and there is no crosswalk there. There are several cross walks further down on Water Street, but this spot is where a lot of pedestrians cross. It is very dangerous driving through there at dusk when the area is in full shadow. You have to focus on watching the crosswalks further down the street, and traffic pulling out of the right and left intersections, and moving yourself into the correct lane. People just walk out into the road in this spot and are very hard to see and sometimes not visible at all. Several times I have had near misses. Other drivers complain about that spot as well, because the pedestrians' yell obscenities at the drivers for not stopping. For me the worst was an evening when a group of women, that I could not see at all, was in the road. I could hear them laughing because my windows were open, but I was instantly terrified because they were not visible to avoid. That area needs lights, please, before someone is run over. Also, I have several times lately seen people turn right out of the parking garage, driving the wrong way into onto oncoming traffic. Better signage may be needed for that problem. I also dislike the Franklin Square roundabout. It is so tight it is tough to navigate with people walking through it and drivers trying to figure out who has the right of way. There is no slack to pull away and avoid someone else making a mistake.	9/14/2023 12:42 PM
233	The whole downtown.	9/14/2023 12:41 PM
234	Main at lastella's	9/14/2023 12:17 PM
235	No	9/14/2023 12:16 PM
236	No bike paths in entire Norwich, so very unsafe all over. Unsafe to walk on Laurel Hill near Thamesview Apartments.	9/14/2023 11:27 AM
237	None come to mind	9/14/2023 11:26 AM
238	Laurel hill Ave near downtown. Sidewalk on water side needs widening for ADA and needs to	9/14/2023 10:55 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

be maintained in winter. Other side of street needs slate sidewalks repaired or replace similar to what was done on Boswell ave reently. Love the area.

239	The whole west side and downtown.	9/14/2023 10:41 AM
240	The stretch from NFA/Chelsea Parade to the Marina/businesses is dark and unsafe at night. More lighting & the town should hire security as there is no police presence. And improve facilities for the unhoused.	9/14/2023 10:28 AM
241	No	9/14/2023 10:27 AM
242	walking from DCF to lastellas crossing the roads people drive so fast and run through the crosswalks all the time. walking to the viaduct sometimes the people make me feel unsafe	9/14/2023 8:40 AM
243	Washington Square; downtown walking towards Lord's Parking Lot and the viaduct.	9/14/2023 7:42 AM
244	Boswell area in general it's so congested WTH No off street parking the hill thin roads and lots of traffic	9/14/2023 7:08 AM
245	The air pollution from trucks and buses near the library has made it more difficult to breathe just going from car to library	9/14/2023 1:48 AM
246	The new rotary is always backed up because of the light. It is quicker to go up bath and down Broadway when it's backed up. Doesn't make sense why the project was done only to create the backup.	9/13/2023 7:35 PM
247	Crossing Main Street as a pedestrian between the GOATs restaurant all the way down past the roundabout is hard even in the crosswalk people sometimes fly through the light	9/13/2023 6:12 PM
248	On Franklin square, where the new rotary is.	9/13/2023 4:26 PM
249	All, no bike lanes, cars speeding too close, sketchy people.	9/13/2023 3:07 PM
250	Near the traffic circle. Crossing from the library parking lot to the library	9/13/2023 2:00 PM
251	No	9/13/2023 1:52 PM
252	Washington Square, Chelsea Harbor Drive, The Mid-Block crossing on Water Street.	9/13/2023 11:31 AM
253	The crosswalks on Courthouse Square are incredibly dangerous. Many motorists run this light, even though it is clearly posted "no turn on red", and has at times, been life threatening even with the walk signal is well-lighted.	9/13/2023 10:54 AM
254	No	9/13/2023 10:32 AM
255	Parking and sidewalks around the DCF building.	9/13/2023 9:32 AM
256	courthouse square	9/13/2023 8:29 AM
257	The entire downtown is very unsafe	9/13/2023 8:14 AM
258	Washington Square area. Cars are driving far too fast, pedestrians crossing wherever/whenever they want.	9/13/2023 7:44 AM
259	Main and park. No lights and looks like a dead end. Sidewalk is alluneven someone can trip at night cause no good lighting.	9/12/2023 10:48 PM
260	The intersection where west main st, and Washington st come into downtown	9/12/2023 10:20 PM
261	Trash to the left of la Stella, (in front of the former Pho restaurant), further down on Franklin towards Boswell, and sometimes Howard brown park (trash left by the people who hang out at the gazebo) and the people themselves -sometimes make comments as I'm walking .	9/12/2023 9:43 PM
262	1. As you enter roundabout entering city, unappealing. 2.Going up Main St. unsafe to drive on.	9/12/2023 9:42 PM
263	the crosswalk in front of DCF going towards Broadway. It seems like the light in front of the courthouse turns red at the same time that we get the walk single. There should be a little delay as people run the yellow light and when it turns red they almost hit whoever is walking in the crosswalk. I have almost been hit and I have almost hit someone.	9/12/2023 8:46 PM
264	NA	9/12/2023 8:42 PM
265	Court House	9/12/2023 7:16 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

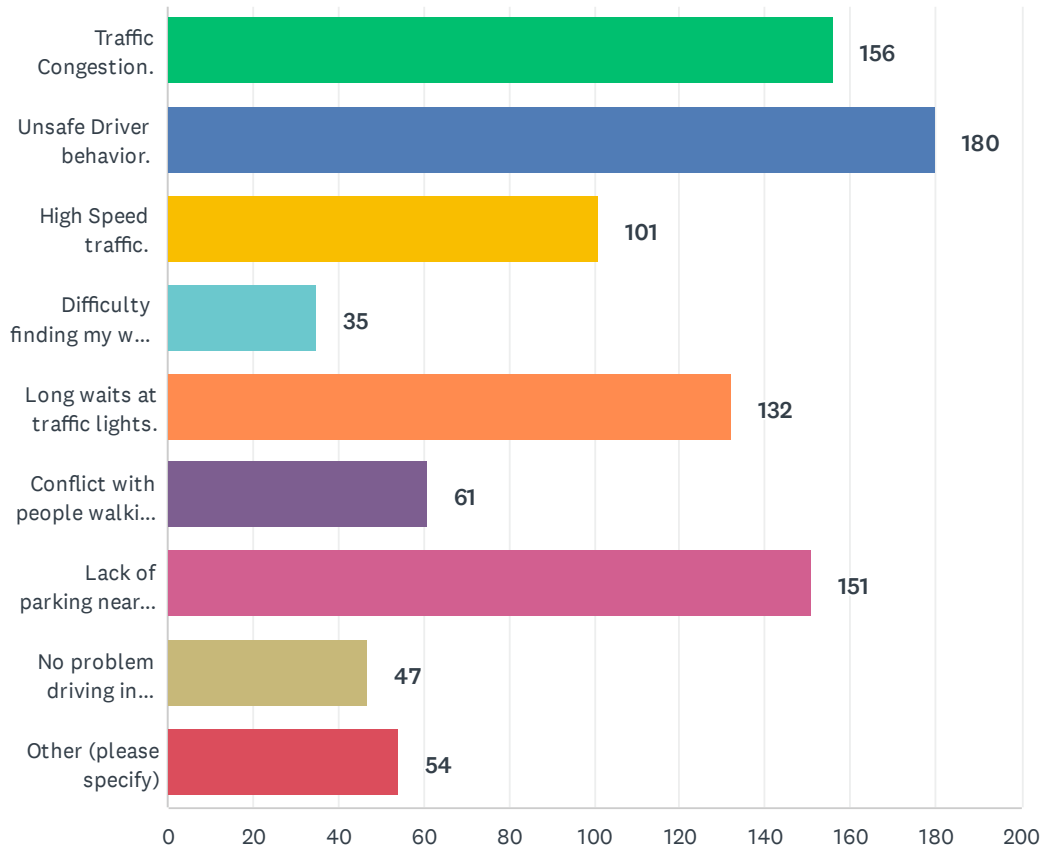
266	Walking down the hill from where Buckingham elementary used to be to actual Downtown Proper is a bit treacherous at times.	9/12/2023 5:24 PM
267	No	9/12/2023 5:21 PM
268	No	9/12/2023 5:01 PM
269	by the courthouse/dcf office	9/12/2023 4:52 PM
270	no	9/12/2023 4:46 PM
271	Main St, Bath St, Broadway, Union St, Church St	9/12/2023 4:42 PM
272	NA	9/12/2023 4:40 PM
273	DCF Courthouse Parking lots	9/12/2023 4:39 PM
274	Specifically where the bench was put in at the new rotary. This invited impaired (alcohol/drugs) people to sit for hours (if they stay conscious) and often harass people passing by who are walking. (while being assaulted with strong odor of marijuana).	9/12/2023 4:37 PM
275	Around the court house and DCF	9/12/2023 4:34 PM
276	The corner of Courthouse Square can be scary because people take a right on red	9/12/2023 4:34 PM
277	I work at DCF. The surrounding streets and especially the parking area at night are scary.	9/12/2023 4:31 PM
278	N/a	9/12/2023 4:27 PM
279	Drivers coming down Viaduct Road to Water Street go very fast	9/12/2023 4:25 PM
280	Lord's Lot and viaduct area	9/12/2023 4:24 PM
281	Intersection of Water Street and Market Street. No one ever stops at the cross walk even though signs are up.	9/12/2023 4:22 PM
282	The viaduct parking lot	9/12/2023 4:19 PM
283	By harbor, around side streets near bus station	9/12/2023 3:56 PM
284	Sadly, all of it.	9/12/2023 3:16 PM
285	The Washington square coming from the west side, the intersection in front of Otis library. And the intersection before gling to RT 2 E to Foxwoods. These area are horrible for pedestrians.	9/12/2023 3:13 PM
286	The bridge going into downtown	9/12/2023 3:08 PM
287	No parking areas in harbor park are not enforced on weekends. Makes it difficult for people with trailers to access boat launch. Cars don't stop for stop signs. Scooters that don't follow road rules. It is safer to kayak than bike in Norwich.	9/12/2023 2:57 PM
288	The intersection at Water St & Market St is very hard to cross on foot, traffic goes very fast and is coming from multiple directions.	9/12/2023 1:59 PM
289	Yeah crosswalks by the old Dunkin' and puts up dock are a lot to cross	9/12/2023 1:57 PM
290	Unfortunately the marina. Unless there is an even with police presence going on.	9/12/2023 1:45 PM
291	People hanging out in front of the library are scary. I love Otis library.	9/12/2023 12:54 PM
292	Franklin and willow. Bus stop and congestion	9/12/2023 12:48 PM
293	All of downtown is unappealing	9/12/2023 12:35 PM
294	The round about is extremely unsafe for bikers	9/12/2023 12:18 PM
295	The street plan is disorienting, I often am not sure how to get to my destination. Cars are moving quickly and crossing the street feels unsafe. the pedestrian zone generally lacks any landscaping and storefronts often do not project a feeling of safety and welcome. There are a lot of vacancies, or bodega type storefronts that contribute to my sense of disease.	9/7/2023 2:55 PM
296	Traffic circle and roads without sidewalks	9/6/2023 10:54 AM
297	N/A	9/6/2023 10:28 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

298	Washington Square	9/6/2023 10:25 AM
299	Need bike lanes in general, the roundabout	9/6/2023 10:23 AM
300	Washington Square - there is traffic coming from multiple directions and the road is really wide to cross for pedestrians. Especially coming from 82 to Chelsea Harbor where people turn right on red. Water Street by the parking garage - doesn't always feel safe as a woman to walk by the parking garage. Washington Street - there is no shade and it gets very hot with all of the pavement	9/6/2023 9:32 AM
301	No	8/23/2023 6:26 PM
302	The rotary is terrible	8/23/2023 6:09 PM
303	Times	8/23/2023 5:33 PM

Q8 If you often drive through the study area, do you experience any problems when driving in Downtown Norwich? (check all that apply)

Answered: 381 Skipped: 2



ANSWER CHOICES	RESPONSES	
Traffic Congestion. (1)	40.94%	156
Unsafe Driver behavior. (2)	47.24%	180
High Speed traffic. (3)	26.51%	101
Difficulty finding my way around the downtown. (4)	9.19%	35
Long waits at traffic lights.	34.65%	132
Conflict with people walking and biking. (6)	16.01%	61
Lack of parking near my destination. (7)	39.63%	151
No problem driving in downtown. (8)	12.34%	47
Other (please specify) (9)	14.17%	54
Total Respondents: 381		

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

BASIC STATISTICS				
Minimum	Maximum	Median	Mean	Standard Deviation
1.00	9.00	4.00	4.26	2.56

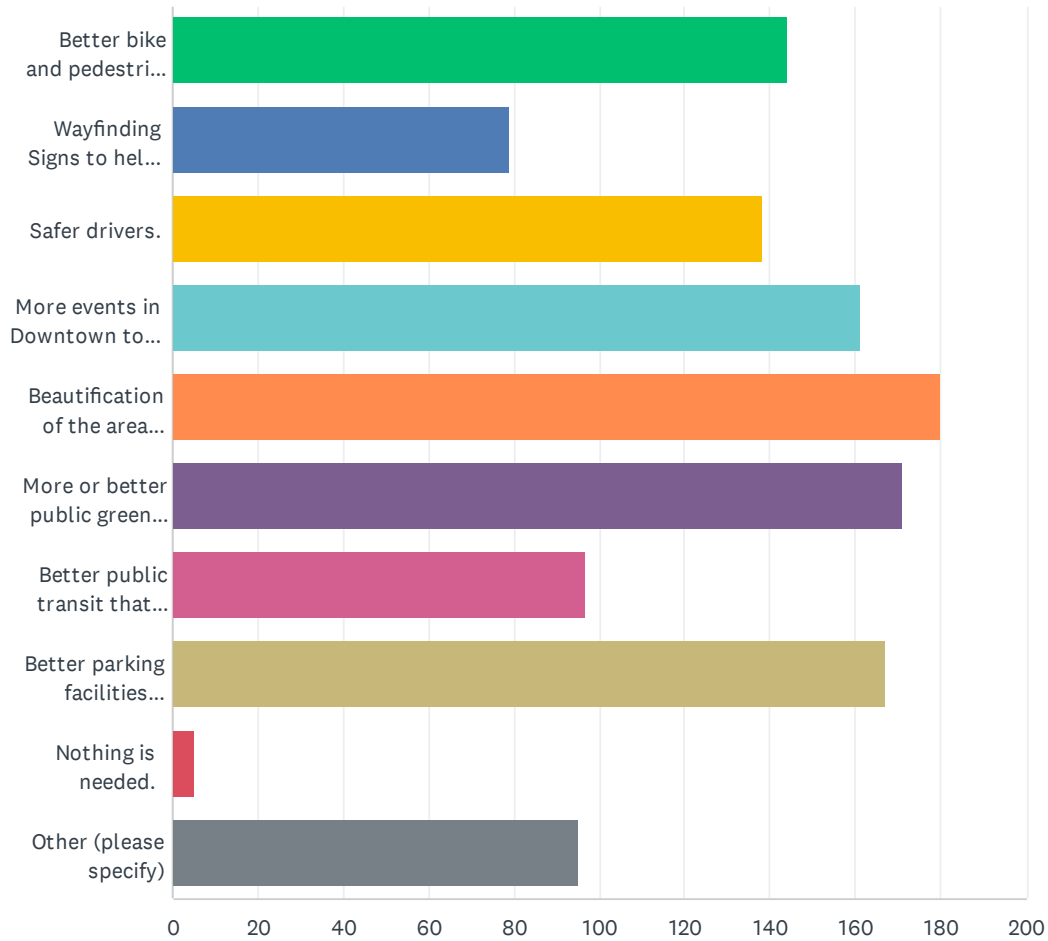
#	OTHER (PLEASE SPECIFY)	DATE
1	I think the parking on Bath Street is dangerous for those drivers to back out. Cars sometimes enter Bath St from the roundabout without realizing a car may be backing out of the parking space. This could be a dangerous situation.	11/15/2023 8:02 AM
2	Remembering one way streets	11/8/2023 3:43 PM
3	Confusing one way streets	11/7/2023 6:45 PM
4	i can answer this one in more depth once my husband and i settle in	11/2/2023 10:36 AM
5	I do not drive	11/1/2023 9:38 AM
6	Driving seems to go in circles with one way streets.	10/31/2023 10:17 AM
7	semi trucks, bigwheelers get stuck or cause traffic back up when deliveries are done. No turn around space bc of oneway streets.	10/31/2023 9:37 AM
8	Dirt bikes	10/31/2023 9:30 AM
9	People running the lights	10/28/2023 7:53 AM
10	Homeless people being out of control	10/26/2023 6:32 AM
11	The roundabout is dangerously configured	10/25/2023 8:14 PM
12	The Route 2 stretch from the Route 82 intersection through downtown is terribly designed. Cars changing lanes (sometimes at higher speeds), the road going from one lane to two lanes and back down to one lane is confusing to new drivers and thru traffic.	10/24/2023 6:53 PM
13	When turning right onto the bridge from Chelsea Harbor Drive, traffic is backed-up because drivers turning into the left lane (who then take a left to go over the next bridge) block traffic turning into the right lane (who will next turn right onto Laurel Hill).	10/24/2023 12:58 PM
14	When my kids were little I wouldn't feel safe bringing them to the library if there wasn't parking right in front or along RailRoad Avenue but there are not enough parking spots there.	10/16/2023 6:28 PM
15	signage.	10/16/2023 5:17 AM
16	Lot of homeless people hanging around and even though i feel so bad for them, it makes me very uncomfortable. hanging around with signs to help them. I feel bad for them. But it makes me	10/14/2023 9:12 AM
17	People not understanding how a traffic circle works cause congestion and near accidents	10/7/2023 7:02 AM
18	All of the above	10/5/2023 6:37 PM
19	I drive through downtown at early an hours, traffic is light	10/4/2023 6:23 PM
20	I am familiar with downtown and have no trouble navigating the area, but visitors are very confused with the traffic pattern and one way roads.	10/4/2023 1:19 PM
21	Jaywalking	10/4/2023 8:13 AM
22	People still don't understand how to use a rotary. And there is never a police presence so I will never park, walk, shop, be in the downtown area outside of driving through.	10/4/2023 7:16 AM
23	Rotary	10/3/2023 7:53 PM
24	I believe the roundabout downtown has improved traffic flow, as well as esthetics.	10/3/2023 6:27 PM
25	There is nobody in downtown.....	10/3/2023 5:17 PM
26	Very confusing when streets change direction. Main goes one way at one point, and then another. Broadway goes north only, but a small part goes south in town. 😊	9/30/2023 11:22 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

27	Otis Library used to have much more parking	9/30/2023 11:10 AM
28	SEAT busses stopping randomly to pickup or drop off passengers	9/30/2023 7:20 AM
29	One way streets confusing	9/29/2023 7:27 PM
30	People begging for money, people walking in front of cars	9/28/2023 8:05 PM
31	Parked cars on narrow streets obstructing traffic flow.	9/27/2023 12:44 PM
32	The light at Chelsea Harbor Drive behind the Courthouse is too slow	9/26/2023 2:49 PM
33	The only problem I have is determining whether it is safe to go from the stop sign at Bath and Franklin. Some cars come fast through the roundabout and I don't know if they are going straight o to Franklin or turning onto Bath. .	9/24/2023 9:48 PM
34	Driving from Walmart to the Marina is terrible.	9/19/2023 6:13 PM
35	I love the roundabout. Big improvement	9/18/2023 9:44 PM
36	Adequate, and safe passage to almost anywhere and Norwich for the few of us who want to get around town.	9/18/2023 7:01 PM
37	Congestion at the Laurel Hill Bridge.	9/18/2023 6:26 PM
38	Groups of dirt bikers doing wheelies	9/18/2023 5:00 PM
39	question well formulated to allow all that apply.	9/18/2023 4:03 PM
40	Not car friendly. One ways etc	9/18/2023 2:46 PM
41	Too many vacant buildings on Main and Broadway, making for safety issues.	9/18/2023 1:58 PM
42	rotary is not working	9/18/2023 9:57 AM
43	Solicitors	9/17/2023 9:23 AM
44	People flagrantly breaking the law doing wheelies on dirt bikes terrorizing people happens down there. I've seen it.	9/16/2023 10:48 AM
45	Don't drive, but notice drivers	9/16/2023 6:33 AM
46	2 hour parking restrictions are unnecessary and punitive to those who live, work, and visit.	9/14/2023 5:14 PM
47	Inattentive pedestrians.	9/14/2023 2:32 PM
48	I have to preplan how to get places. Think about coming down Broadway to go to the library. What a convoluted route to get to the parking lot behind Chelsea bank and then crossing 2 intersections on foot with a load of books, and a kid or two in tow.	9/14/2023 12:42 PM
49	Weekly, when I'm in the roundabout, I almost get hit by the other driver not knowing I have the right of way.	9/14/2023 12:16 PM
50	People learning how to navigate the round about. while quicker to go through downtown at the round about, it does nothing to help the businesses. People drive right through and don't have a chance to stop and look at what's around what's	9/12/2023 9:43 PM
51	Coming from the bridge that allows you to enter Downtown Proper, you sometimes have people who try to turn left from the middle lane.	9/12/2023 5:24 PM
52	No problem since there is nothing in our downtown to complain about because people don't visit Norwich. The reason for it, because there's nothing down there. There's no traffic down there to complain about because nobody comes to Norwich	9/12/2023 3:08 PM
53	Rules are not enforced.	9/12/2023 2:57 PM
54	Need painted arrows and signs by the lights	9/12/2023 1:57 PM

Q9 Are there any transportation or public space improvements needed in Downtown Norwich? (check all that apply).

Answered: 378 Skipped: 5



Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

ANSWER CHOICES	RESPONSES	
Better bike and pedestrian facilities.	38.10%	144
Wayfinding Signs to help me find my destination.	20.90%	79
Safer drivers.	36.51%	138
More events in Downtown to attend.	42.59%	161
Beautification of the area with features like murals, planters, and trees.	47.62%	180
More or better public green spaces like mini parks.	45.24%	171
Better public transit that is more frequent or reliable.	25.66%	97
Better parking facilities and/or more parking.	44.18%	167
Nothing is needed.	1.32%	5
Other (please specify)	25.13%	95
Total Respondents: 378		

#	OTHER (PLEASE SPECIFY)	DATE
1	Removal of extra lanes as well as slip lanes to deincevise dangerous vehicle speeds in Downtown Norwich, the construction of dense mixed use housing around Downtown Norwich, and the abolishment of single family housing as well as zoning restrictions such as parking requirements, setbacks, and other policies that constrict the construction of mixed use development, and the removal of wasted land use such as parking lots in favor of dense urban development that promotes walking and cycling	11/21/2023 7:32 AM
2	Need bike racks for bikes	11/20/2023 9:19 AM
3	Free parking, no permits required for residents in the garages. The garages should be free for residents.	11/17/2023 9:52 PM
4	Driver's parking in no parking zones	11/17/2023 2:16 PM
5	Traffic patrols, better marked crosswalks, more sidewalks.	11/17/2023 2:01 PM
6	New Police Department	11/17/2023 10:22 AM
7	Too many drug addicts	11/17/2023 5:52 AM
8	Definitely improved transit before anything else so people have ways to get to downtown that could decrease traffic. More advents and things to do would be great for the city. More parking in not the solution, public transportation in the future of American cities. Improving walkability and bikability would greatly liven downtown, as foot and bike traffic drives can help drive businesses!	11/16/2023 2:03 PM
9	Need more inviting stores/shops. Downtown Norwich has the potential to be like downtown Mystic or Westerly. Start with relocating the courthouse, raze the building, build new with retail on bottom floors and apartments on second and third floors. Design the new buildings with a Norwich's history. Also, construct and relocate the police station to the former Buckingham school location. Or, keep the station where it is and have a satellite or police substation in the Greenville/Taftville area. Relocate the courthouse out of the downtown main artery to where the armory used to be on Franklin St. Raze the two story parking garage on Water St and use this valuable property for more retail/apartments.	11/15/2023 8:02 AM
10	Better Retail	11/8/2023 3:43 PM
11	Please consider adding Washington Streeet all the way up to nfa and the Backus intersection in your study	11/7/2023 6:45 PM
12	Over the years I've seen a lot of demolition of buildings in and around downtown with no effort	11/1/2023 9:38 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

to replace lost structures. With time downtown feels more or more empty as plots which used to have buildings become sad, empty spaces of gravel or dirt or another parking lot. I'd like to see something be done to encourage the construction of new structures and the preservation of existing structures that, with their continued neglect, will surely become too unstable to save. I feel we often forget that these buildings cannot really be built today as they were 100 or so years ago, and their loss is permanent degradation of downtowns beauty and character.

13	Please - no more murals.	10/31/2023 10:17 AM
14	less one-way streets	10/31/2023 9:37 AM
15	Clean up what we have! No need for outdoor dining, etc. Waste of taxpayer dollars.	10/28/2023 7:53 AM
16	More homeless outreach programs needed	10/28/2023 6:25 AM
17	Sidewalk that aren't in disrepair	10/26/2023 6:11 PM
18	A police presence !	10/26/2023 4:40 PM
19	Don't expect me to park near Mercantile to return a book at the Library.	10/26/2023 4:17 PM
20	There is very little reason to go downtown	10/26/2023 7:00 AM
21	A mayor that knows what his job is	10/25/2023 11:21 PM
22	Clean up the drugs and criminals	10/25/2023 8:14 PM
23	I am not sure if this qualifies, but I would like to see more consistency in signage on buildings. For example, the Wauregan looks very nice with the green awnings. But then a block away you have just a mish-mash of signs, some of which look trashy and are unappealing. It does not give a feel of a unified downtown space.	10/25/2023 7:25 PM
24	More transportation options for people with disabilities	10/25/2023 7:17 PM
25	Male the front of some buildings more attractive, clean up the buildi gs.	10/25/2023 9:06 AM
26	Better lighting, existing lights buildings not the sidewalks.	10/25/2023 8:02 AM
27	Parking garages between Chelsea Harbor Drive and Water Street are hideous. The removal of one or both would add open park space with a view of the harbor.	10/24/2023 10:18 PM
28	Locally historically signifigant murals as seen in other "history-rich" small cities.	10/24/2023 12:58 PM
29	Better lighting. More police presence	10/14/2023 9:12 AM
30	Improved police presence	10/13/2023 9:58 AM
31	More business needed	10/5/2023 11:02 AM
32	Please stop spending tax payer money on anything related to downtown.	10/4/2023 6:23 PM
33	No more murals please. Instead, focus on green space/landscaping and traffic calming measures.	10/4/2023 1:19 PM
34	ban all vehicle traffic downtown. bring back the trolleys.	10/4/2023 9:51 AM
35	NO more murals please!! Please narrow the roads and widen the sidewalks, add benches and provide protected bike lanes. Pick up the litter and organize rubbish bins.	10/4/2023 8:13 AM
36	Rotary needs to be widened or dug up	10/3/2023 7:53 PM
37	More stores	10/3/2023 4:24 PM
38	Get the scooters and the homeless on their electric bkies out of here	10/3/2023 3:26 PM
39	Without more buisness, more parking is not needed. Take the unused spaces the state holds hostage in the parking garages, and clean the garages that would be a start. Update and clean the green scapes. NPU's lack of care for city property is sad, Keep on the state for that contraled roads and land also. The Murals, almost a waist. Unless you have the money for upkeep, they will be removed in 5-10 years. Signs, for destiantions, could be more rustic looking, some updated.	10/3/2023 12:48 PM
40	Deal with trash litter	10/3/2023 12:01 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

41	Less begging on street corners. It really makes the city undesirable	10/1/2023 7:07 PM
42	Put some public parking signs	10/1/2023 3:43 PM
43	Better lighting & security- parking garage is not safe.	10/1/2023 8:33 AM
44	Parking for library!!!! Parking for Arts Center!!	9/30/2023 11:22 AM
45	Generally feels unsafe, not just traffic, but the type of people who are around. I don't let my wife and daughter go to Otis library without me, even for just a short walk from the parking lot to the main door	9/30/2023 11:10 AM
46	Would love to see the railway system come through Norwich.	9/30/2023 8:35 AM
47	More handicapped parking especially by courthouse. Some of the current murals are not attractive. Clean up the population	9/30/2023 7:39 AM
48	More shops, restaurants et	9/29/2023 9:56 PM
49	More police	9/28/2023 8:05 PM
50	Why aren't we running a shuttle from the transportation center and downtown? There's plenty of parking at the center, and it would make it easier to spend time downtown. I almost never even use the library because there is so little parking, and I can't walk long distances. But a shuttle, maybe made to look kind of like the old street cars? That would be amazing!	9/20/2023 12:47 PM
51	Murals, mini green spaces, outside restaurant seating parleys are a great start	9/19/2023 6:13 PM
52	The ground level of the parking garages on Chelsea Harbor Drive should be converted to retail space for restaurants, coffee shops, and other shops. The waterfront is beautiful, but there is nothing there to encourage tourists and locals to park and walk around down there.	9/19/2023 3:31 PM
53	Address blight. It is the single biggest issue holding Norwich back.	9/19/2023 8:59 AM
54	People need to stop getting shot	9/19/2023 7:35 AM
55	Trash must be contained and picked up. Please upgrade parking like other cities with the ability to use debit/credit cards to pay for it. Does that lot behind the Bulletin really help Norwich?	9/18/2023 9:44 PM
56	Tear down the unused buildings and parking lot blocking the marina views	9/18/2023 7:12 PM
57	more destinations in downtown, When there's RTD, close off Main Street all the way to the Castle Church so that there's a platform for street festivals just celebrating Wednesdays as an example.	9/18/2023 6:26 PM
58	Litter and filth are the achilles heels to success.	9/18/2023 4:03 PM
59	Wayfinding ... did I say wayfinding?	9/18/2023 4:03 PM
60	Bring back the old street cars as a downtown transportation option as well as a tourist destination!	9/18/2023 9:00 AM
61	While it's not a parking issue, it would be great if the portable restroom unit in the Market Street garage could be moved to the "bottom" of the first floor nearer to Chelsea Harbor Drive, as it's very unsightly, unsanitary, and overall gross to have to walk past it when parking in my assigned (by my employer) garage parking area. The other end of the first floor is has less foot traffic as most people parking in the garage are heading toward downtown and not the marina. There have been numerous times I have pulled into the garage to park for the day and someone has been using the toilet with the door open.	9/18/2023 8:55 AM
62	I like the idea of a pedestrian bridge from Howard T to the marina, but also the marina would be to be fully functioning (has dock, reliable restaurant). Fix or demolish the unused building at the entrance to American Wharf Dr, put a community/fitness/pool center there, and put another bridge directly over W Main St from the [barely used] parking garage above the bus station. If people could park there and walk into the harbor and then walk over to Howard T without interacting with traffic, that might actually be a good welcome for tourists.	9/17/2023 12:59 PM
63	The downtown area is filthy with weeds and sumac growing through the cracks, garbage strewn on the sidewalks and gutters, the ugly murals which is a huge mistake, and the overwhelming population of poverty and riff raff, makes the downtown area unsafe and unpleasant to be in.	9/16/2023 11:09 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

How about cleaning up the city instead of spending the money on murals which will peel and become unsightly? We are life long residents of Norwich and are looking to move to another area that is safe and clean.

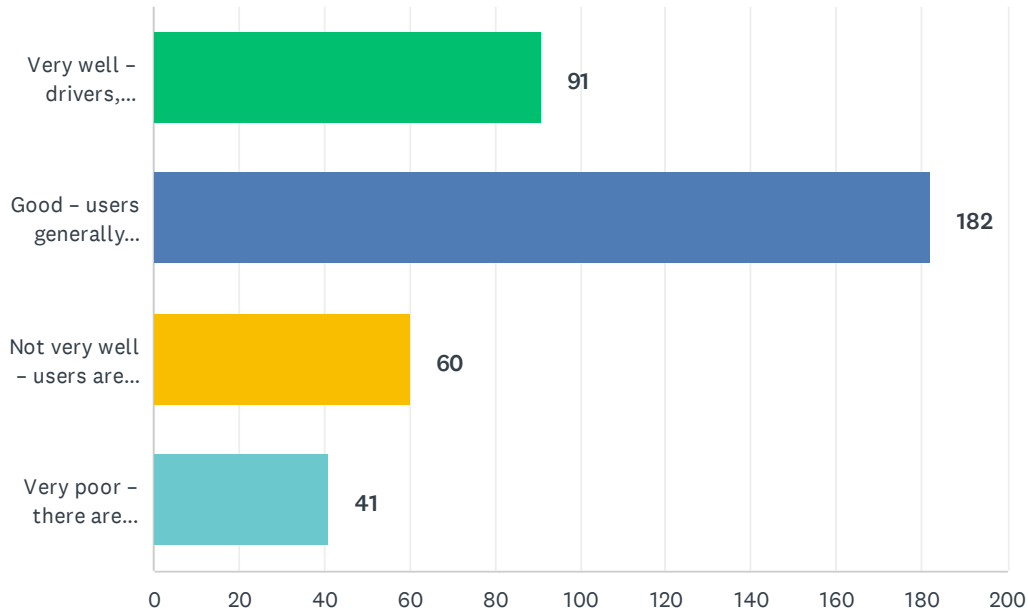
64	Murals are destroying historic buildings. Any park you put in will be filled with drug addicts, homeless people who haven't bathed in a year and mentally ill people screaming at you. Those are the people who will populate the parks. So no "regular" person will go there. The city is geared towards the extremely poor. The vile language I hear down in the city. It's terrifying. I never see a police officer down there.	9/16/2023 10:48 AM
65	Encourage business growth that doesn't rely on close parking	9/16/2023 6:33 AM
66	Rotary sucks	9/15/2023 7:38 AM
67	Less Murals. they are ghetto	9/14/2023 11:21 PM
68	Stop with all the murals. The ones that have been here for 5-10 years are peeling and look awful.	9/14/2023 9:03 PM
69	Murals are terrible, we use to be a close family type community...these murals look like your driving through a ghetto	9/14/2023 7:34 PM
70	Rail service would be amazing. Deal with the garbage cans on the sidewalks. Bus waiting areas/shelters away from storefronts. More electric car and bike chargers. Parking signs and signage for attractions.	9/14/2023 5:14 PM
71	More space for people who walk and bike	9/14/2023 4:39 PM
72	Many of the people loitering downtown are rather scary.	9/14/2023 2:32 PM
73	When there is an event at the harbor, perhaps a drop-off spot can be reserved along the road so drivers can unload and pick up passengers safely without holding up traffic. That way elderly and handicapped folks can attend events more easily and not be jamming up the traffic flow. Just a spot or two near where the police are minding traffic.	9/14/2023 12:42 PM
74	I'm glad there are events downtown, but I live at the Wauregan, and sometimes am not able to park in the garage, which I pay for, when the events are going on. I usually have worked all day, and find this very inconvenient as well as unfair. I had to park at a parking garage quite far and walk.	9/14/2023 12:16 PM
75	New wharf area cleaned out to provide vendor hookups like carnivals, biking, ice skating, music half shell with boat docking, ferris wheel w center rose etc	9/14/2023 10:55 AM
76	Raised pedestrian walkways. Dedicated bicycle lanes. Move the Police station, it's prime real estate.	9/14/2023 10:15 AM
77	a cop that monitors the people...	9/14/2023 8:40 AM
78	Handicapped parking with curb cuts	9/14/2023 1:48 AM
79	Trash clean up	9/13/2023 7:35 PM
80	More policing less panhandling and drug activity	9/13/2023 6:12 PM
81	Security guards walking or biking around	9/13/2023 3:07 PM
82	Parking Information, Clear Signage. There is plenty of parking.	9/13/2023 11:31 AM
83	Entire downtown needs improvement. There have been some good things happening, but city needs a vision.	9/12/2023 9:42 PM
84	more businesses	9/12/2023 8:46 PM
85	Work on repairing crossing lights. The ones in Courthouse Square are often broken.	9/12/2023 4:37 PM
86	It would be nice to see some of the trash and dog waste picked up	9/12/2023 4:34 PM
87	More lighting	9/12/2023 4:31 PM
88	More police presence at times.	9/12/2023 4:24 PM
89	Better side walks	9/12/2023 3:56 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

90	Everything is needed. More businesses to bring more people in, make the area somewhat nice. It's a disaster down there. Clean it up	9/12/2023 3:08 PM
91	Public bathroom, like the one in Putnam. Car charging station for transportation center.	9/12/2023 2:57 PM
92	More trees to help with the heat	9/12/2023 1:45 PM
93	More businesses	9/12/2023 12:35 PM
94	signage for buses,	9/7/2023 2:55 PM
95	More community events to draw people downtown	9/6/2023 10:23 AM

Q10 If you have used the existing roundabout at Franklin Street and Main Street, how well do you think the roundabout works?

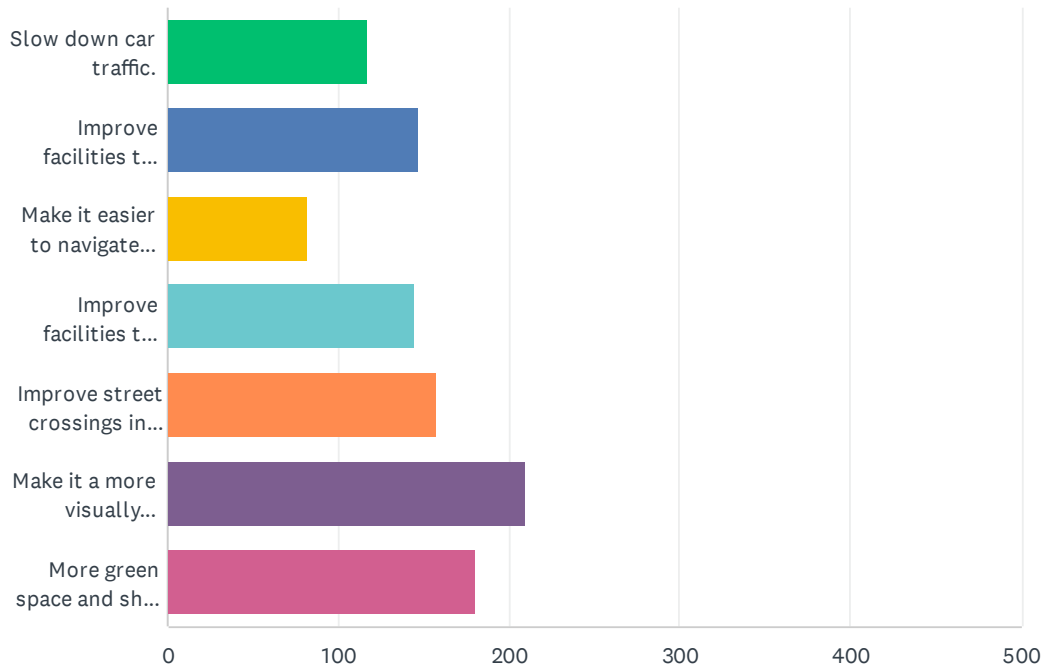
Answered: 374 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very well – drivers, pedestrians, public transit and bicyclists understand how to use it and traffic flows well.	24.33%	91
Good – users generally understand how to use it but there are sometimes conflicts between drivers, pedestrians, public transit and/or bicyclists.	48.66%	182
Not very well – users are often confused about how to use it and there are conflicts between users.	16.04%	60
Very poor – there are frequent conflicts between users of the roundabout and traffic does not flow well around it.	10.96%	41
TOTAL		374

Q11 How do you think Downtown Norwich could be improved for non-motorized users (bicyclists, pedestrians, scooters, etc.)? (Check all that apply)

Answered: 364 Skipped: 19



ANSWER CHOICES	RESPONSES
Slow down car traffic.	32.14% 117
Improve facilities to make it easier to bike around downtown.	40.38% 147
Make it easier to navigate downtown.	22.53% 82
Improve facilities to make it easier to walk downtown.	39.84% 145
Improve street crossings in the downtown area.	43.41% 158
Make it a more visually appealing area.	57.69% 210
More green space and shade trees.	49.45% 180
Total Respondents: 364	

Q12 Please feel free to leave additional thoughts about how to improve Downtown Norwich. Please limit comments to 100 words.

Answered: 217 Skipped: 166

#	RESPONSES	DATE
1	N/A	12/1/2023 9:05 AM
2	Round about in down town are to big... who ever designed them should have thought smaller.. Move the vagrants along .. the vagrants hang out at the marina.. worried about fentanyl and drug odds when sitting on bench... make the marina more inviting. Spruce up the water front. Have a river boat ride.. make the river banks pleasing tonthe eyes.. make more apatments..	11/26/2023 7:23 PM
3	The round about does not work with school buses. When picking up or dropping off kids. Emergency vehicles cannot get through as there is no place to pull over. The solution would be to stop on street parking. That would require more public shuttles and off street parking	11/22/2023 12:23 PM
4	Use the history to make it more appealing, bring back trolleys to make people feel safer and able to get back to their car	11/21/2023 5:50 PM
5	what the city needs to do is create a plan for that huge building 132-176 takes up half of chestnut and franklin street that 47,000,000\$ they were about to spend on the police department needs to be spend on that on a multi-level family rec center with affordable housing and boutique shops with services and goods	11/21/2023 2:19 PM
6	Whilst this does not relate directly to downtown Norwich, I still see this as a major issue that if fixed would massively improve public transit as well as making the lives of residents safer. This is due to the fact that route 32 is consistently congested by heavy traffic which in turn causes major delays on SEAT Run 5 and since the other buses wait for each other, this often leads to significant delays during mid day and rush hour, but where this becomes a major concern is the fact that 32 is the home of Backus Hospital which combined with the congestion often leads to ambulances and other vital emergency services being stuck in traffic and potentially costing lives. As such I strongly suggest the installation of extra lanes in both directions FOR BUSES AND EMERGENCY VEHICLES ONLY as to improve not only the quality of service to downtown Norwich, but also to potentially save lives	11/21/2023 7:32 AM
7	We always need to think of tomorrow. New out of city people investing in the docks and areas for example.	11/20/2023 9:27 AM
8	NCDC is doing a great job!	11/20/2023 9:19 AM
9	CT-2 / Washington Street going towards Chelsea Harbor Road is very dangerous. At the light with West Side Blvd, most cars that are in the right lane turn right. If they don't it causes a lot of traffic. Also, everyone in the left lane typically gets over to the right after that light. If people in the right lane go straight it causes traffic and road rage. I dealt with that this morning and had to go around the block to get away from the road rage at 7:45am.	11/20/2023 8:30 AM
10	All the abandoned looking building are disgusting ands rents are astronomical for locals to open shops. The city is set up for failure 100% the whole town not just your survey area NEEDS SIDEWALKS!	11/19/2023 6:42 PM
11	Need more handicap parking	11/18/2023 8:15 PM
12	Clearly by the questions you've asked you already know what the problems are. Fix them. Were taxes to death in this town. The police need to do something about all the speeding, wrong way drivers, reckless drivers, illegal scooters, scooters doing illegal things, the drug addicts all over, the vehicle break-ins, the city has spend so much money on downtown over the last decade and there's nothing to show for it except a bunch of social services that are inviting criminals into downtown; why would anyone want to frequent downtown Norwich with it being like that?	11/17/2023 9:52 PM
13	There needs to be more services to help the homeless and drug addicts and a crack down on all these thugs running around. I often get pan handled while sitting on my porch minding my	11/17/2023 5:52 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

own business and hear gunshots on a normal basis.

14	Okok	11/16/2023 2:54 PM
15	Bring back fun business' make i more visually appealing. The breweries get jammed on friday/saturday. we need to expand that enthusiasm to roatray and outwards. Make people feel safe and happy to get around. Make it affordable for new and young business to come in. Kill the old worthless people that probably own most of the building downtown	11/16/2023 2:27 PM
16	Basically, Norwich has great potential the future design of the city needs to be focused more transit options and better infrastructure for walking a biking.	11/16/2023 2:03 PM
17	There is honestly alot of congestion at times, between city bus school bus and just cars in general. Traffic doesn't flow. People drive without a care and it takes me about 20 minutes from shop rite to the other side of the marina near mannys Pizza. It's mainly due to traffic backing up.	11/16/2023 1:20 PM
18	Please see my previous comments. Downtown Norwich could be an absolute gem, but not with the way it is today. To reiterate: 1) relocate courthouse out of the main artery of downtown to the old armory property. 2) raze the ugly courthouse and construct new buildings with historic designs for retail on the bottom floors and apartments in the upper floors. 3) raze the two story parking garage on Water Street and construct new buildings for retail/apartments with historic designs. 4) build new police station on the old Buckingham school property. But also, consider constructing or using an existing building in the Greenville/Taftville area forca police substation. 5) the old A&P/Starwood building is valuable for new retail or perhaps the police substation. Or maybe a community center for the children of Norwich to use for activities. 6) the traffic lines in the center of roads at the Preston Bridge/North Main St/Viaduct/Main St intersection needs to be designed to make the traffic flow less dangerous. Need to construct lines for cars in the left lanes know to turn left and not go straight. Look at the issues of downtown from the point of view from looking down from the sky with a magnifying glass and see more clearly what can be done to make Norwich a destination. Downtown Norwich has the potential to become a downtown Mystic. No doubt about it.	11/15/2023 8:02 AM
19	Eliminate all the reserved parking on Railroad Ave.	11/14/2023 7:05 PM
20	Promote coffee shops, add a rec center, more events downtown. Also places like Westbrook have free busing to area towns. Public transport is confusing and convoluted around here. I wouldn't know how to use it....	11/12/2023 9:25 AM
21	I drive through downtown fairly often and I rarely see any police in the area. If they are there they are parked in a back parking lot. I wish they were walking around.	11/9/2023 4:22 PM
22	Make harbor area more accessible and appealing. The cement structures are an eyesore, it is unfortunate that we seem to be stuck with them.	11/8/2023 3:43 PM
23	Incentivize filling the vacant store fronts.	11/8/2023 8:36 AM
24	I enjoy waking in Norwich but the residents don't seem to care for their property, shrubs or sidewalks. They are poorly kept, rarely shoveled in snow, and blocked with trash barrels or trashed furniture. Requests for shrubs to be trimmed yearly is ridiculous. The homeowners should be fined and the city should come out and trim to give proper access.	11/7/2023 6:45 PM
25	Love what has happen thus far but have a bit more way to go	11/7/2023 9:32 AM
26	Social Services and Homeless services should be located outside of downtown to provide Norwich with a safer, appealing environment.	11/6/2023 7:23 PM
27	Take down antiquated building(s) in disrepair and replace with modernized space with working/food/green space.	11/6/2023 7:18 PM
28	I walking raised structure or tram would be amazing, A tram could bring more food traffic to downtown Norwich.	11/6/2023 2:33 PM
29	Since it's such an old area, I'm not sure it is really possible to dramatically increase bike safety. There aren't really too many people biking around Norwich, more people seem to walk or drive into Norwich. I don't think there is a realistic way to make bike lanes ever feel safe for kids around the 32/2 intersections areas and adults are fully capable of navigating current conditions if they truly wanted to bike downtown. I think it would be wiser to cater to pedestrians first.	11/5/2023 12:14 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

30	Walk ability and Bike ability into downtown Norwich would be amazing! As well as putting more greenery/plants to line the side walks for beautification! :) It would be nice to have more small businesses as well that can fill the empty retail space. (One of my dreams is to open up my own book store in downtown norwich in 4 years once I save capital...but there's not a lot of foot traffic)	11/2/2023 10:36 AM
31	Wider sidewalks, better lighting	11/1/2023 10:17 PM
32	I'd like to see more shopping, parking, trees where possible. Revitalize the city. Putts up Dock was fantastic	11/1/2023 8:36 PM
33	Lower taxes for business to come into the vacant storefronts. Boost tourism. Bring in an anchor business to draw people in.	11/1/2023 7:51 PM
34	Use the old Lamparelli Motors facilities on Franklin St. for the new Police Station. Keep the "safety factor" closer to downtown so more people will feel comfortable visiting down town with visible police. Attract restaurants people want to try. Good news with the Marina - an opportunity finally realized. Keep people in town versus going out of town for a nice meal or entertainment. Look at Niantic - tiny town starting to boom. New London, too. Get people excited again!	10/31/2023 10:17 AM
35	Roundabout is too close to stop signs and traffic lights. Roundabout eliminated 15 minute parking for in and out restaurants and shops. Making it difficult to do a quick pickup	10/31/2023 9:37 AM
36	bike lanes	10/31/2023 9:29 AM
37	The roundabout has a lot of traffic congestion due to traffic light	10/31/2023 9:27 AM
38	Clean up empty buildings, more places or the whole street to have outside patio like Billy Wilson's.	10/28/2023 11:06 PM
39	Improving downtown would mean having a reason to go there. No shops, restaurants etc, why do you feel We need to change walkways, roadways in this area it doesn't have any buildings/businesses. I feel we need to accept the idea of a vibrant downtown and look everywhere to spend taxpayer money. Let's move on and try to enhance other parts of Norwich.	10/28/2023 4:52 PM
40	Lower Broadway should be closed from Union Sq. to Shannon Corner and reconfigured to a pedestrian promenade.	10/28/2023 12:37 PM
41	Bikers should be forced to do as they are supposed to and follow road laws, stop allowing beggars and drunks and addicts to bother people, clean up the streets and sidewalks	10/28/2023 11:47 AM
42	Police presence would be nice. Tickets need to be given to those double parked at the Wauregan. NO MORE VERTICAL PARKING making streets narrow and additional danger of cars backing out into traffic. JUST CLEAN UP WHAT WE HAVE AND STOP WASTING MONEY.	10/28/2023 7:53 AM
43	More murals are needed on the skyline bricks & some unfinished murals need work	10/28/2023 6:25 AM
44	Bring more businesses downtown to fill the empty storefronts. Better promotion of the downtown area (businesses or activities)	10/27/2023 11:27 PM
45	Put some trees and park bench's make it more inviting for both businesses and people to come downtown	10/27/2023 11:21 PM
46	Thank you for designing this survey in order to improve the City of Norwich. Many of the questions and answers have everything listed that I believe Downtown Norwich needs. This includes more green spaces, events, trees, walkways for pedestrians, clear paths and signs, especially during the evening, parking, recreational activities.	10/27/2023 9:41 PM
47	More restaurants, a theater, boat tours	10/27/2023 7:06 PM
48	If I could park nearby, I'd patronize Cliffman Coffee Roasters . But it's always full on Broadway. I don't want to park on Cliff Street to pick up a coffee.	10/26/2023 4:17 PM
49	Like most places in CT, I think the main safety issue is unsafe/ risky drivers and lack of enforcement. Motorcycles/ dirtbikes that weave in and out at high speeds, sports cars doing the same. I know police aren't allowed to chase most of the time, maybe some kind of plate capture and tiered system of mailing out fines leading up to impounding the vehicle? It would	10/26/2023 10:26 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

be cool if Norwich could find a way to set an example for the surrounding towns when it comes to traffic safety.

50	Norwich was designed during a horse-drawn era for pedestrian traffic when jobs, commerce and everything people needed was downtown. Today neither of those things apply significantly. Preserving old infrastructure stands in the way of modernization.	10/26/2023 7:00 AM
51	There are homeless people under the bridge by the marina and it scares the little children where there was an ice cream shop. Not family friendly after 4pm	10/26/2023 6:32 AM
52	Clean up the vacant storefronts. Better lighting downtown More venues to visit and spend social time within.	10/25/2023 11:21 PM
53	There is too many shootings and such. Too many drugs. More police presence might help. There used to be police on bicycles. Haven't seen any in a long time. Better Christmas decorations. I think Norwich used to be called the Christmas City. Now it looks like a 5yo decorated it.	10/25/2023 8:14 PM
54	As you do the study regarding bikes in downtown, please be mindful that most of the rest of Norwich is bike unfriendly. Having a bike-friendly downtown is pointless if you can't safely get there. Bike friendly needs to be a city-wide commitment to be effective.	10/25/2023 7:25 PM
55	There is nothing to attract me to downtown Norwich.	10/25/2023 9:06 AM
56	More walking police presence. Allow public use of parking garage with attendant for safety. CLEAN trash and urine, all corners smell. Cannot navigate without dodging people blocking sidewalk and cigarette smoke in entry to buildings. Move Intermodel back to viaduct, not away from business, NEVER used. Redo all water access areas, complete shambles. Crosswalks to Marina are all unsafe due to traffic speed and not stopping. You asked, I've got more. 30+ years of working in the city as a fireman and have seen a lot.	10/25/2023 8:02 AM
57	I chose to work in downtown and I find that it has improved a bit, but still has a ways to go. I think that the harbor needs a jolt of excitement and promotion because it is still the unrecognized jewel of the town, especially the marina.	10/25/2023 6:45 AM
58	1. Empty, blighted buildings need to be cleaned up and stabilized or landlords fined. 2. Need improved weed and litter control year-round. 3. Stop businesses from storing their trash and recycling bins on the sidewalks or in the doorways of vacant buildings. 4. Repair the facade of the Main Street parking garage and thoroughly clean the interior	10/24/2023 10:18 PM
59	The vacant modern buildings/parking garage opposite the river landing serve little to no purpose. They appear to be permanently unused (and are in my opinion ugly) and outdated. If they were removed it would open up a space for a park, provide visibility to the historic downtown area, add value to the newly viewable buildings/small businesses and possibly provide a better traffic flow redesign for Rt 2 thru traffic.	10/24/2023 6:53 PM
60	Limits as to how long dumpsters can be left in front of vacant store fronts. I go to church at 69 Main St on Sundays & there have been dumpsters on the street next door for over a year. They leak, stink & take up parking spaces.	10/24/2023 6:15 PM
61	Downtown Norwich has the potential to become the destination, not simply the route by which we exit our community to spend time elsewhere. We all know that things that are aesthetically pleasing positively influence our overall opinions. Any real visual effort implies that we care; that "it" is important, that "it" is worthwhile. Green spaces and shade trees (as was mentioned in the survey), even the up-keep of what already exists, is an almost immediate low-cost, high-impact visual improvement to the city. A Polish, if you will. Make it look good and people will naturally be drawn to it. After that, we can focus on our true assets: the Harbor and all of its unused/poorly used coastal real estate, the Wharf, Uncas Leap, Slater Museum, many historic districts, architecture, and our deeply-rich mostly- forgotten culturally -relevant and utterly fascinating history from the Native Peoples, the original settlers, Norwich's importance during the Revolutionary War, ship building, trade, immigration, industrialization and the sudden economical boon and of course, to the eventual bust. And, the many small details that fill in these semantic holes, I could go on and on, etc. It could be so amazing if we simply stop overthinking, and just act. And yes, if there was an organized centralized pro-active volunteer group to join, I'd join it. Put it up on the NorwichNow website, and I bet others would join, too. Good Luck.	10/24/2023 12:58 PM
62	There are a lot of public services offered to assist those in need, which, unfortunately, invites	10/24/2023 7:07 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

some individuals who are troubled in one way or another. These facilities need to remain and remain accessible, but at least off of Main St. assuming you want visitors and one of a kind shops. Additionally, there is nothing for children's recreation. The YMCA was all they ever had.

63	I live at the top of Union Street - I walk in and around downtown. Car traffic makes me cautious, and a lack of parking also is a challenge.	10/24/2023 6:45 AM
64	more trains and transit for the love of god	10/19/2023 3:38 AM
65	I feel like there should be more done to develop the Marina space as a green space/concert venue/park where larger events can be held with food trucks etc etc can bring the public some value, not just an elite boating community that doesn't exist in norwich. With a foot bridge to easily access that area from Chelsea harbor drive where there is adequate parking. And more policing and clean up should be done to maintain the vagrants, prostitution and drug use that is out in the open in the current waterfront area. It's not appealing for kids and families with the demographic of people that are occupying that space and the activities they take part in. More police presence and enforcement is needed in the down town area.	10/17/2023 12:22 PM
66	Beautification is in order. Downtown Norwich continues to hold so much potential despite projects such as murals and rehabing buildings. I would love to see green spaces, improved store fronts, better sidewalks, better businesses, less loitering, relocating some public assistance facilities, etc. Lets keep going!	10/17/2023 12:20 PM
67	I appreciate what you are doing to make downtown better. It has so much potential- transportation improvements are just one piece of it but every little bit helps. Anything that can attract more businesses down there will be wonderful.	10/16/2023 6:28 PM
68	downtown was a complete walking large shopping mall.... then they shut down the state hospital. now you need an up to date map (on paper) to know where to go and how to easily get there	10/16/2023 5:17 AM
69	Encourage more business development such as restaurants to draw more people into downtown not just for work	10/15/2023 6:31 PM
70	Crosswalks could have blinking reflective lights and also the federal signage to stop also the traffic lights that are orange that change red when ppl are crossing. See town of Groton for example.	10/15/2023 10:08 AM
71	The marina needs mini golf again!	10/15/2023 8:55 AM
72	I wish there was more to do downtown. I wish the YNCA would be repaired and opened. I wish there was an inviting coffee shop. And stores to go to. The taxes in Norwich are very high. But downtown Norwich has cery little to 9ffer. Many beautiful older closed up buildings that could be revitalized for public use	10/14/2023 9:12 AM
73	Areas of downtown shut down to cars. Roads of town hall to courthouse. Main st. Courthouse to library. All Bath st. Franklin st. Up to art space. Allow emergency/public works vehicles only.	10/14/2023 8:24 AM
74	More free parking and more events	10/13/2023 8:39 PM
75	First Fridays need more involvement, great way to introduce what city has to offer. Marina needs to accommodate more events. It's a beautiful space.	10/13/2023 9:58 AM
76	Never see Police Officers or Police cruisers. No bicycle Police, walking patrols. Just cameras.	10/13/2023 8:30 AM
77	Add a community center for people who dont wish to drink or smoke weed. As a person in recovery I have nothing to replace going to bars, except to stay home and/or attend the few events that are provided. We would like to get out more often too, in a substance free environment.	10/7/2023 7:29 AM
78	Loitering of people seems to be a constant. More restaurants coffee shops or even kiosks Cops on bikes Events for teens or city leaders to hold meet and greet its cirizens	10/5/2023 11:02 AM
79	As a lifetime resident of over 60 years.... We have seen too many plans for downtown. It's not reasonable to thinks it's Mystic or even New London. Crime and blight have sadly taken over as the casinos have become the only destination for drivers through the city.	10/4/2023 6:23 PM
80	Too many strange people hanging around begging for money when you enter or leave a busines. No police walking through downtown. Too many empy buildings because because the city harasses business owners so they leave.	10/4/2023 3:23 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

81	The traffic light at Washington Square is atrocious. A vey long green light for traffic on Water Street and Washington Street and a very, very short green light from West Main Street. If there is a truck at the light to turn left, he may be the only vehicle to get through the light. It is not unusual for traffic to be backed up past the West main Street/West Thames Street intersection.	10/4/2023 2:45 PM
82	More education is needed for bicyclists and scooter operators on following the rules of the road.	10/4/2023 1:41 PM
83	Please look at installing traffic calming measures and wayfinding signage directing people to restaurants, parking, and art galleries. Please consider widening the sidewalks and installing more lighting/period lighting. Please make Chelsea Harbor Drive down to one single lane with two way traffic. Chelsea Harbor Drive is a highway and people use it to leave Downtown Norwich, not to visit. Please add bike lanes.	10/4/2023 1:19 PM
84	All social services should be moved / consolidated out of downtown. Blight enforcement should do their job. Not a family friendly place to be. All kinds of weirdos just hanging out doing nothing wont attract visitors to shop, eat or visit.	10/4/2023 9:51 AM
85	Hi, I think Norwich needs to be beautified and made a better place to live. These sites below are perfect for what we need to do. All of Norwich needs to take these measures and make all of our neighborhoods a nice place to live. Please look them up online. Let's do all of it and make Norwich great! Thank you. https://www.pps.org/article/livememtraffic https://www.smatstraffic.com/2021/08/30/traffic-calming/	10/4/2023 8:13 AM
86	Traffic moves too fast around the marina/ Water street area. Too many drivers changing lanes unsafely.	10/4/2023 7:48 AM
87	Get rid of rotary. Put in moderate sized restaurants like DeAngelo's. Give people a reason to go there. Open facility outside Norwich for homeless.	10/3/2023 7:53 PM
88	Bring in interesting festivals, roundabout was a great improvement, perhaps plant a tree in the middle. Furthur roundabouts down west main st are a smart move in all the reasons this survey brings up. People oppose them because they are unfamiliar and don't understand them.	10/3/2023 6:27 PM
89	Why is street parking for the post office in the right turning lane?	10/3/2023 5:52 PM
90	The light at Courthouse Square needs to be changed so traffic doesn't back up into the traffic circle	10/3/2023 4:42 PM
91	Do something with the old Dunkin donuts store. Stop taking up the small roadways with restaurant setting outside. Like Billy Wilson's, how will snow plows get around.	10/3/2023 4:24 PM
92	Just stop with these worthless studies. Waste of time and resources. Norwich has a problem with poverty, decay and lack of vision nad leadership. Until you acknowledge that nothing will ever improve	10/3/2023 3:26 PM
93	We need good quality businesses to draw people in; not liquor stores, check cashing places, and tons of empty buildings	10/3/2023 2:53 PM
94	Im hoping to see downtown norwich be revive again and be full of peoples from all ages	10/3/2023 1:25 PM
95	I wish the 2 garages weren't on the waterfront. Not the greatest use for prime property. I envision a marketplace of all kinds of shops and restaurants...kind of like a harbor-front Mystic Village or Newport. Rock the Docks & other festivals bring a lot people to Howard Brown Park just for the time of those events. Shopping/dining could help citizens & tourists stick around. Take more advantage of our gorgeoues harbor!	10/3/2023 1:17 PM
96	When you come to the light from the bridge at Chelsea Harbor Drive and Washington Street, you are met with a "Do Not Enter" sign and two empty buildings(the old Dunkin and The Flat Iron Bldg). Not very inviting welcome to downtown.	10/3/2023 12:52 PM
97	Norwich really needs to decide, what type of area they want to be. you can not be a social services haven and be a Real safe tourist, outdoor venue area at the same time. You have to pick. Every time we build something nice, with in weeks some decides to damage it. The PD does not enforce or try to find the people causing the issues. Now we are starting to have the off road motor bike issues. This will lead to major safety issues and keep more people away. But If they decide to improve all around, Norwich could be a mystic in a different aspect. It could be thriving, We have just about everything needed, its just waiting for the proper	10/3/2023 12:48 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

direction. But no one has the focus we keep throwing darts at different areas without finishing one of them. Some of these people on these boards need to get out of CT, and see what the areas that changed did. Not all of it, comes from money from the state and towns.

98	Cleanup or condemn empty buildings. Dunkin donuts, triangle building water street store fronts and on and on. It's a dump that murals on buildings will never improve. My observation about poor cities: The more depressed, the more murals.	10/3/2023 12:01 PM
99	More businesses in downtown which will bring people in that area. Keep people from just hanging around! Appreciate the Otis Library located in downtown Norwich. More business should be downtown if some of the hang around population were not there! We must Clean up our down town!! Otis Library is a great asset to Norwich but how many people use it???	10/2/2023 9:12 PM
100	Less begging! Less homeless squatting at the harbor. Less graffiti.	10/1/2023 7:07 PM
101	Needs more restaurants/ shopping to make people want to come downtown.	10/1/2023 3:22 PM
102	Needs more lighting at night; empty buildings need to be occupied by businesses- create an atmosphere to *attract* businesses.	10/1/2023 8:33 AM
103	More bike racks	9/30/2023 8:15 PM
104	I am new to Norwich, and find the downtown street plan absurd!! Split streets going one way north, then one way south! Never seen a library with no parking!! Good thing i have a good sense of direction or i'd still be downtown!	9/30/2023 11:22 AM
105	Benchmarking needed. Look at how bank street in NL has transformed over the years. Growing up in the 90s we were not allowed to walk bank street. Now it's much safer.	9/30/2023 11:10 AM
106	The entrance into the city from Washington Street needs a RIGHT TURN ONLY lane for vehicles crossing the bridge to the West Side.	9/30/2023 9:11 AM
107	Norwich needs to improve their roads. They are habitually being dug up and patched. The burden should not fall on tax payers in the city. Planning needs to do better and stop wasting taxpayer monies on stupid projects that people do not utilize or need.	9/30/2023 8:35 AM
108	The roundabout is way too large for the space, no need to be that big. Some streets need to have no parking as too narrow.	9/30/2023 7:39 AM
109	Would like better parking options for the library. Round about sometimes gets backed up with the light and/or people not understanding how to use it.	9/30/2023 7:38 AM
110	No roundabouts	9/30/2023 7:20 AM
111	None	9/30/2023 1:53 AM
112	The streets between downtown and the marina are designed to move traffic as fast as possible. Consequently, they create a barrier and separate downtown from the marina and waterfront.	9/29/2023 9:56 PM
113	Reverse direction with the one way street on Main Street. It should flow from Rte 2, not into Rte 2. Chokes off a potential place for business growth.	9/29/2023 7:27 PM
114	Way too much drugs and crime. Too many drunken or high people blocking entrances to places like the library, during the day. Very dark and poor/unsafe parking. We need heavier police presence	9/28/2023 8:05 PM
115	We need shops that will make downtown more of a destination so people will spend a few hours or the day. Gift shops, clothing stores, bakery, sit-down breakfast and lunch restaurants, specialty stores, etc.	9/24/2023 9:48 PM
116	There is little to draw a pedestrian to explore downtown. I'm a bit old for pub crawls but young enough to want a downtown to enjoy. Take some hints from Westerly! There are beautiful buildings but nothing in them	9/21/2023 7:30 PM
117	One way street are confusing for most drivers and should be easier to navigate	9/21/2023 6:52 AM
118	How about some red light enforcement at Water Street and Courthouse Square? People Northbound are ALWAYS running that light, blocking the whole intersection and making it more dangerous for everyone, cars, bikers, and walkers.	9/20/2023 12:47 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

119	Consider closing Chelsea Harbor Drive. Change traffic flow on Water and Main to accept east-west traffic. This opens the waterfront for green space, possibly slows down traffic on other roads. CHD creates bottleneck at intersection with Water Street bridge. People forced to zigzag through this area in either direction. Straight path on Water heading east alleviates. Bridges over the Yantic-do we both of them? Is there better way for traffic flow? Short and long term repair/maintenance costs could be drastically reduced. Fully support lower Broadway initiative. There are better ways to get traffic through downtown, especially with the roundabout.	9/20/2023 6:20 AM
120	More close parking to businesses. Parking garages too far and I refuse to walk through downtown too scary.	9/19/2023 8:30 PM
121	Drivers to obey traffic lights.	9/19/2023 7:39 PM
122	Open up the harbor and move the road away from the water	9/19/2023 6:13 PM
123	Make Norwich beautiful again	9/19/2023 5:28 PM
124	There is a lot of hot pavement and not much shade. Benches and plantings would encourage people to stop, sit and stay awhile	9/19/2023 3:56 PM
125	Howard T Brown Park and the waterfront could be a highly vibrant area, but the parking garages block it off from the rest of downtown. If there were restaurants and shops on the ground-floor levels of those garages along Chelsea Harbor Drive and up Market Street, the waterfront would come alive and downtown and the waterfront would be tied together	9/19/2023 3:31 PM
126	Fill empty buildings & store fronts.	9/19/2023 3:09 PM
127	Add more mixed use spaces like the new brewery thats being built! Also a road diet might be a good idea to encourage walking.	9/19/2023 1:02 PM
128	Let's make it happen. I moved to Norwich 25 years ago. Nothing really has changed for the better. We have to stop saying, " I want Norwich to be like it used to be!" This is " stinking' thinking'." We need real change and people who will make this happen! No more expensive studies!!! Vote for people who want to make Norwich a thriving community!! There just has to be a way to get more successful businesses downtown!!	9/19/2023 11:50 AM
129	Get the vacant buildings refurbished for some low income housing, since the areas two casinos pay largely poverty wages. Open the Main St garage to all without time limit since it sits mostly empty all day. Count for yourself	9/19/2023 11:41 AM
130	Doing away with the 2 tiered tax system. I don't think businesses or homeowners are attracted to an area where the will be paying a 15% penalty for locating in that area. Also, Crack down on absentee landlords who don't Maintain their properties.	9/19/2023 8:59 AM
131	All businesses and non-profits must continue to support each other and do so quite publicly. It will create a sense of building something together.	9/18/2023 9:44 PM
132	Stop creating low income housing in the downtown area. Create a better traffic flow. Provide incentives to bring business downtown.	9/18/2023 7:12 PM
133	More of us need to give a damn about Chelsea. We talk about its importance, but it's all in the past. It has a history but no future unless we all work to create one. This is just one of those attempts but we need a sustained, coordinated effort.	9/18/2023 6:26 PM
134	Two way traffic on lower Broadway would ease traffic in Franklin Square. It's a convoluted pattern for drivers trying to get to city hall and upper Broadway.	9/18/2023 5:43 PM
135	Move the boat ramp from Howard Park and expand the park.	9/18/2023 5:41 PM
136	Clean up the former YMCA property. Maybe knock it down & add parking or clean it up & renovate it to become a community center for Norwich youth.	9/18/2023 5:27 PM
137	Increase responsible building occupancy. Expand decorative lighting. Expand seasonal plantings and maintenance thereof.	9/18/2023 4:03 PM
138	The light in front of Castle Church to turn left is the worst! Otherwise, most of the area is fine.	9/18/2023 3:07 PM
139	Drivers do not stop for pedestrians in cross walks in downtown Norwich. Too many times I or other people have almost been hit crossing in crosswalks as the drivers just speed through downtown.	9/18/2023 2:26 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

140	Offer creative solutions for businesses to host outdoor meeting or dining options. Perhaps an incentive to activate unused outdoor spaces to create vibrancy. The parklets are a great example of that.	9/18/2023 2:26 PM
141	The harbor is seriously underdeveloped and could be a beautiful tourist area if the city planners and mayor would just take the time to ensure a vision is developed for the entire city. I honestly don't know what the city planners and the mayor have ever done to ensure the development of this area and bring about economic viability.	9/18/2023 1:58 PM
142	historic street cars, not the look alike bus, the real deal. Continue, as you are, to encourage redevelopment. Things are on the right track.	9/18/2023 9:00 AM
143	While I have found memories of the entire downtown area from growing up, it would seem that the Norwich City Council has wasted alot of taxpayer money. State services should be moved to 401 West Thames and that will eliminate alot of the questionable people. The murals were a waste of money cause in a few years after the are weathered they will look horrible	9/18/2023 8:57 AM
144	Get the marina fully functional and have the restaurant there be reliably open and enticing. Utilize the parking garages better. There's not enough signage....are they free? Are they public? Am I gonna get towed? Can I park in the garage above the bus station? Can I park in the main st garage? I literally have no idea and I've lived here almost 8 years. (Street parking is usually easy enough to find, but if more people start visiting, that'll become a problem.) Hire a security officer for Howard T Brown park specifically to stop people from feeding the birds, cuz they park is nasty with all the poop. Also dog poop on sidewalks is a problem. Clean it? Give out tickets?	9/17/2023 12:59 PM
145	Bring local college satellite- more shops, junkyard development, riding/walking path	9/17/2023 9:23 AM
146	Waiting at long lights at almost all intersections on Washington Street causes drives to run reds light and block ped walking paths in anticipation for green lights.	9/16/2023 8:08 PM
147	Social service agencies need to be relocated out of downtown to allow more shops and restaurants to come in. The same can be said for all the churches going in as well.	9/16/2023 6:27 PM
148	Appreciate any and all efforts to improve downtown appeal	9/16/2023 3:09 PM
149	Move the boat launch out of Brown Park. Closed a lot for activities, no designated trailer parking and people wandering around behind you while recovering boats from the launch.	9/16/2023 2:35 PM
150	Why are you concerned about the walk ability of the city? Talk a walk around the city instead of driving through so you can see the pan handlers, the criminals, and the filth for yourself. The sidewalks would be fine if the weeds were pulled out of the cracks so no one would trip. I am frightened when I park my car next to S&S Market and walk along the side of the building alone, with a long line of homeless sitting on the ledge of the windows, asking me for money. I am a senior citizen and am afraid I will be attacked. Patrons of Otis Library are afraid to come to the library for books, so the library offers a home delivery service.....this is sad and pathetic.	9/16/2023 11:09 AM
151	Ban pan handlers from holding signs asking for money so they can use it to buy drugs. Zone out all the businesses that cater to nothing but extreme poverty and mentally ill. The downtown is filled with dangerous criminals and mentally ill people. Zone out all social services. Move the soup kitchen to somewhere at least 5 miles from the city. It's a magnet for drug addicts, criminals, sociopaths and general scary people. I walk around the city often. I'm usually the only person down there that isn't either a drug addict or a mentally ill pan handler.	9/16/2023 10:48 AM
152	Slow down the reckless driving	9/16/2023 9:19 AM
153	Is Norwich using the parking garage next to Brown Park? Times have changed	9/16/2023 6:33 AM
154	Bring back Police foot patrols. Downtown Police Substation	9/15/2023 7:08 PM
155	Bring more small businesses in to sell their wares. Have a tourist information booth of places of interest that we have here. Maybe include coupons of businesses at the booth to promote people to patronize the businesses when in town. Have a yearly contest for businesses that decorate their windows to bring in business and show the beauty we have here. Make a list of the many things that are in the surrounding areas that many people would enjoy to go too. I have seen scavenger hunts use to entice people to come to the area also. We need new ideas to help our Rose of England.	9/15/2023 3:13 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

156	Library parking can be an issue. There are reserved spaces for the building to the right of the library as you face the street. Yet those are usually vacant- you can't they be used for library? I have seen the light by the court house back up traffic in the new traffic circle. I personally like the circle but you need to keep traffic flowing through it.	9/15/2023 6:51 AM
157	I'm really happy with how much downtown has improved already :)	9/15/2023 5:53 AM
158	Been a resident my whole life , use to walk down city as a kid and always felt safenot no more	9/14/2023 7:34 PM
159	Eliminate the CCD tax	9/14/2023 6:28 PM
160	Need bike racks to lock bikes.	9/14/2023 5:55 PM
161	Clean up and maintain parking facilities, offer shuttle service to and from transportation center, redevelopment of vacant properties, create multi-function spaces	9/14/2023 5:14 PM
162	I would like downtown to be more walking friendly. Street crossings are not safe at all. Since people don't stop. Maybe add crossing lights? If you design the city for people first instead of cars people will eventually come and stay. Too many cars make it unsafe, noisy and unpleasant to be in downtown. It also causes foot traffic to be low causing local businesses to lose on potential customers	9/14/2023 4:39 PM
163	Poor signage for people unfamiliar with driving the downtown area.	9/14/2023 3:56 PM
164	Smarter usage of the current buildings would be a start. Waste of space letting Mattern take the old YMCA for office space when half the buildings downtown are empty office space. Would have been better as a rec center like it was. If there was a suggestion box, I'd leave a whole mess of suggestions that make more sense than what the city is already doing.	9/14/2023 3:40 PM
165	Improve the quality of merchants and restaurants, and decrease the number of "transients and court case loiterers" in the area. The lovely harbor is ruined by parking garages and declining buildings (like the old donut shop and bank), and the marina needs serious improvements. The city center could be transformed into a lovely white collar/shopping/artisan village center. I go to lengths to avoid the area basically because of rather dubious-looking/behaving loiterers drawn to the trashy shops and the courthouse. There are beautiful building downtown that owners are letting go to ruin - which is shameful.	9/14/2023 2:32 PM
166	Limited parking. Better signage and marking of public parking in the parking garages and lots.	9/14/2023 12:43 PM
167	Overall, it's not very appealing. Most of the buildings need a facade overhaul and a more cohesive look. Landlords need to be held to a high standard for their property. There is plenty of parking, but most is hard to find or is privately owned/rented by state. Not a fan of the murals, I think a fresh coat of paint and nice storefronts would look a lot better overall. I don't have a problem displaying Norwich's history, but the art on the parking garages was not well executed, especially the one near the octagon building. Instead of focusing on improving one side of a building with a splashy painting, it would be better to put a little effort into improving the look of each building that needs it.	9/14/2023 12:43 PM
168	I don't see any survey questions about accessibility for folks using motorized wheelchairs and scooters. There are areas still that get blocked with stuff, impeded with poles, or get blocked by groups of standing people. Also, the wider crossings need additional seconds for scooters and elderly to get across before vehicles begin to move again. I believe that the best way to discover our problem areas is to actually get in a scooter and go around from parking areas to restaurants, public buildings and event venues to see where the hard areas are.	9/14/2023 12:42 PM
169	Start knocking down buildings that are not used and get rid of people hanging around and asking for money. Downtown is a total mess and nothing will improve it and these surveys are useless.	9/14/2023 12:41 PM
170	Some pedestrians are still going to cross streets and do what they want no matter how well the crossings are laid out.	9/14/2023 12:17 PM
171	Not just more parking but also more bicycle racks and more places for sitting and social activities, with trees or structures for shade.	9/14/2023 12:16 PM
172	Make small businesses more affordable,so all downtown is filled with people. More events also equals more investors. Local media should focus more on local events rather than out of town events or crime. That scares investors away. Example: Rose City Festival wasn't covered in	9/14/2023 11:27 AM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

local news except few photos from morning 5K. No pictures or article about great music and attendance. Instead we could read about shooting in local bar.

173	My thoughts have already been addressed during the survey. Thank you!	9/14/2023 11:26 AM
174	We need more vendors (stores/businesses)...it is a shame to see so many empty storefronts still in the downtown area.	9/14/2023 11:16 AM
175	New wharf area is key to city entrance. Cut trees to see harbor when entering city, graffiti removal, enforce loitering and park camping ordinances, city take over or organize vacant storefronts so ext look good and have them bookable for special events and holiday downtown takeovers	9/14/2023 10:55 AM
176	It will awesome to bring more reliable sources to our local food trucks and activities at the Brown Park. It will be amazing to have electricity where food trucks can connect to avoid sounds from the generators so our guest can enjoy the Marina without loud sounds. Just like New Haven Harbor. We are willing to pay an additional fee to use city power! So Delicious Food Truck LLC Yummm!!!	9/14/2023 10:41 AM
177	Clean up the entrances to downtown. Maybe start with the flat iron building and the old DD. Power wash, sweep, paint. Fix the sewage treatment plant, and disguise it somehow.	9/14/2023 10:15 AM
178	the murals that are here now are absolutely beautiful and the planters are so nice, i feel like norwich looks better today than 10 years ago. good job.	9/14/2023 8:40 AM
179	Norwich is a dirty city. Not just litter, but the air from the buses , trucks, and cars gets trapped between the buildings. I have no idea how to clean the air or create a breeze. Increased handicapped parking would help the aging population.	9/14/2023 1:48 AM
180	The biggest problem downtown is socio economic and the problems associated with that...drug use, crime , homelessness and mental health issues. Relocating more services to Uncas on the Thames and having more public transit more often to there would help. Move the probation office there too. Crack down on slum lords also. They're taking advantage of poor people and not keeping safe or sightly properties . And then there are the sex offenders. Clustered on Union and Cliff etc.	9/13/2023 6:12 PM
181	More covered area for those waiting for the bus. More police presence for shady characters	9/13/2023 4:26 PM
182	Lower small business taxes or make it more affordable to rent space downtown so there is more businesses to walk to, more variation in businesses to enjoy, fix blighted properties and have more security so people feel safe walking around with all these delinquents.	9/13/2023 3:07 PM
183	I wish there were somewhere to park longer than 2hrs so I could spend more time downtown/more time at the library. The old YMCA parking lot was a good option until it got sold. Now there isn't anywhere to park for free for long enough.	9/13/2023 2:00 PM
184	The answers do not properly reflect the questions asked. It is a very poor survey and a waste of tax payer funding to be produced.	9/13/2023 1:52 PM
185	Main street as more crime and it has made me feel unsafe at times.	9/13/2023 10:32 AM
186	Thanks for asking! (DCF social worker)	9/13/2023 7:44 AM
187	Fill empty storefronts. Make norwich a hub for commerce. Boost tourism. Play the history angle. It could be a mystic type city.	9/12/2023 10:20 PM
188	Put in restaurants that overlook the water. Perhaps a "chain" restaurant or store to lure people downtown who don't think it's "safe." Perhaps more cops on foot? Incentives for businesses to open up downtown. Rerouting traffic to make it go THROUGH downtown, not AROUND. Street musicians/performers at various events or on first Fridays. More free things/events/music for kids which will bring families downtown. More advertising to reach a younger demographic that is not aware of Norwich's full potential. Look into other towns-how do they attract people? What activities do they have that are successful and/or near the waterfront. Old fashioned candy shop/ice cream parlor in one of the historic buildings -just a thought!	9/12/2023 9:43 PM
189	Norwich needs to establish a theme for downtown. Putnam..antiques...NL...waterfront... Norwich theme should be art, theater, music. Pieces are in place for this. Build it and they will come.	9/12/2023 9:42 PM
190	Salem Turnpike needs to be addressed	9/12/2023 8:42 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

191	More police presence. Maybe putting up signs reminding people the speed limit. Limit the amount of homeless on the street. There are a lot of untreated mentally ill folks walking around. Fall and winter are coming and it gets dark earlier.	9/12/2023 7:16 PM
192	Please just advocate for more frequent bus schedules and also an interstate train.	9/12/2023 5:24 PM
193	The rotary was a great addition, but there are some people who clearly don't know how to use them	9/12/2023 5:21 PM
194	More convenient parking, bring in restaurants and bars, shops something for people to do. Clear out the vagrants. Clean up the area	9/12/2023 5:01 PM
195	n/a	9/12/2023 4:52 PM
196	Remove the older buildings that are not in use to improve the air conditions and view.	9/12/2023 4:42 PM
197	It might be nice to have more park/ green areas for local folks to enjoy rather than benches, store fronts, parking lots	9/12/2023 4:40 PM
198	Despite the usual problems with cities, Norwich really is nice and I enjoy walking around downtown, getting coffee, or going to the marina.	9/12/2023 4:34 PM
199	It is not safe to walk downtown across any of the streets, people are driving too fast and rarely stop for people in cross walks, go through red lights continually. Area of Courthouse and Main Street is the worst - buses fly through that area.	9/12/2023 4:22 PM
200	Side walks are uneven, no place for public parking, the park is loaded with drug addicts and pick pockets and baggars	9/12/2023 3:56 PM
201	I don't think Norwich will ever become a welcoming user-friendly town.	9/12/2023 3:16 PM
202	We need a green space area, similar to Howard. But also use the abandoned building for a local farmers market. Do something with the building, improve the downtown quality.	9/12/2023 3:13 PM
203	More businesses to make it a "downtown" or "city." It's a ghost town. Spend some money to get businesses, not just murals. That doesn't bring money in	9/12/2023 3:08 PM
204	Farmer's market needs to not be in middle of the day on a Wednesday to draw people in. Signs that advertise free parking after 5 and on weekends.	9/12/2023 2:57 PM
205	Convenient parking is always an issue, I don't feel comfortable walking after dark from some of the restaurants to the parking garages.	9/12/2023 1:59 PM
206	Smoother flow up and down Washington.	9/12/2023 1:57 PM
207	More police presence on bikes and in harbor area. Cameras in gazebo area,	9/12/2023 1:45 PM
208	Having a major throughway separating downtown and the marina has a significant negative impact on the livability, walkability, and general public's ability to fully enjoy the spaces Norwich offers	9/12/2023 1:24 PM
209	Parking for library, city hall, restaurants on Franklin Street.	9/12/2023 12:54 PM
210	One business leaves a lift in a parking spot that makes it extremely difficult to get around without going into oncoming traffic. Also, you are forced to walk underneath it if you cannot cross the street. The side alleys are absolutely disgusting and full of garbage.	9/12/2023 12:18 PM
211	the vacancies are a significant deterrent to walking downtown, focus economic development on the downtown area. Diversify courthouse square, it is a ghost town after 4 pm.	9/7/2023 2:55 PM
212	Still new to the area	9/6/2023 10:27 AM
213	More bike lanes	9/6/2023 10:23 AM
214	Police cruisers are constantly parking on the truck apron inside of the roundabout. This is inappropriate, confusing to drivers and pedestrians, and could be a safety issue if a larger vehicle needs to travel through the roundabout. The roundabout gets backed up during peak traffic hours due to the traffic signal at courthouse square. Are there bike racks/bike parking anywhere in downtown?	9/6/2023 9:32 AM
215	More roundabouts.	8/23/2023 6:26 PM

Chelsea Harbor and Downtown Norwich Mobility Study Public Survey

216	The rotary needs to go	8/23/2023 6:09 PM
217	Poor	8/23/2023 5:33 PM